

**Richard Santini**  
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## Objective

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To utilize my outstanding customer service abilities, expand my knowledge and experience in the hospitality industry, and further my career with a growing company.

## Work History

Dickens Tavern (2008-2012) Bartender/ Manager

Muldoon's Saloon (2006-2008) Bartender

Pebbles of Winter Park (2002-2006) Server/ Bartender/ Trainer

Shells Seafood (1999-2002) Server/ Bartender/ Trainer/ Key Lead

Burdines (1998-2000) Nuatica Specialist

Walgreens (1996-1998) Photo Lab and Pharmacy Assistant

## Experience/Skills

- Extensive knowledge on P.O.S systems
- Opening and closing duties for stores, restaurants, and bars
- Assisting guest with there needs, professionally and proficiently
- Maintaining and excelling with commission set goals
- Maintaining sales floor design, stock and cleanliness by protocol
- Assuring guest satisfaction during high volume times while maintaining a positive and professional attitude
- Trainer/Team leader/Team player within all areas of the stores, restaurant, and bars
- Attentive to all situations, especially during high volume hours
- Able to effectively resolve negative situations in a professional manner
- Efficient and responsible in multi-tasking
- Writing schedules
- Cash Handling
- Taking and ordering inventory
- Safe staff certified
- Trained in wine presentation

Education	Clearwater High School	Clearwater,FL	Diploma 1999
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## References

Tess McNealy	407-247-4222
Vesta Anderson	360-682-6235
Tom Hoag	407-739-2159