

Franki Horne

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Objective

I am seeking a position which will utilize my customer relations experience and my experience in the cosmetology and hospitality industry to strengthen the company brand and image.

Skills

Motivated, personable business professional with a successful 40-year track record of customer service in the cosmetology and hospitality industry. Diplomatic and tactful with employees and customers at all levels.

Flexible and versatile – able to maintain a sense of humor under pressure. Poised and competent with demonstrated ability to easily transcend cultural differences. Excellent team-building skills.

Employment History

ARAMARK – 1101 Market Street, Philadelphia, PA 19107 (headquarters)

1986 to Present, Food service, back bar, concession stand worker/cashier

Venues worked: The Forum (Inglewood, CA) – Greek Theater, LA Convention Center, Honda Center (Los Angeles, CA)

Presently working at Greek Theater in back bar with four (4) bartenders

JC PENNEY – 21890 S. Hawthorne Blvd., Torrance, CA 90503

1991 to 2001, Hair Stylist, Retired

JC PENNEY – Hawthorne Plaza, Hawthorne, CA 90250

1981 to 1991, Manager Hair Styling Salon

1976 to 1981, Hair Stylist

PETER PAN BEAUTY SALON – El Segundo Blvd./ Hawthorne Blvd., Hawthorne, CA (closed)

1972 to 1976, Manager Hair Styling Salon

1967 to 1972, Hair Stylist

Education

MARINELLO BEAUTY SCHOOL – Inglewood, CA

Graduate, 1967.

INGELWOOD HIGH – Inglewood, CA

Graduate, 1966