

Ericka Gorsuch

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Summary

Responsible team player willing to give 100% as well as exceptional customer service in a high-volume, established environment.

Highlights

- Enthusiastic, energetic, outgoing personality, with good rapport building skills and attention to detail.
- T.I.P.S. certified with P.O.S. systems knowledge of (Aloha, Micros and Digital Dining).

Experience

August 2009	Terranea Resort	Los Angeles, CA
to	Server/Bartender	
Current	Setting up and breaking down buffets, bars and coffee stations, table side server, buffet server, cocktail server, bartender, food runner and expeditor.	
November 2008	Hillcrest Country Club	Los Angeles, CA
to	Server/Bartender	
December 2010	Setting up and breaking down buffets, bars and coffee stations, ala carte server, table side server, buffet server, cocktail server, bartender, food runner and expeditor.	
May 2008	The Patina Restaurant Group	Los Angeles, CA
to	Server	
August 2010	Banquet server, table side server, cocktail server.	

Education

1991	Hollywood High School	Hollywood, CA, US
	General	

Multiple Choice (6 points)

- A 1) Carbonation _____ the rate of intoxication.
a) Slows down
b) ☒ Speeds up
c) Does nothing to
- B 2) What are the six most commonly used spirits?
a) Sweet and Sour, Triple Sec, Grenadine, Midori, Lime Juice and Cranberry Juice
b) Vodka, Whiskey, Gin, Bourbon, Rum and Tequila
c) Chardonnay, Cabernet Sauvignon, Champagne, Merlot, Sauvignon Blanc, Zinfandel
d) Kahlua, Vodka, Frangelico, Gin, Tequila, Spiced Rum
- B 3) You can accept an expired ID as long as all other information is correct.
a) True
b) ☒ False
- A 4) If someone has had too much to drink, serving them coffee will help sober them up.
a) True
b) ☒ False
- D 5) What are the acceptable forms of ID for Alcohol Consumption?
a) State or Government Issued ID Card or Drivers License
b) Passport or Passport ID Card (as long as it lists the person's date of birth)
c) School ID or Birth Certificate
d) A & B
e) A, B & C
- B 6) If there is no shaker tin available to scoop ice for a drink, it is okay to use a glass.
a) True
b) ☒ False

-3
91%

Vocabulary (9 points)

Match the word to its definition

C "Straight Up"

F Shaker Tin

I "Neat"

A Muddler

B Strainer

E Jigger

G Bar Mat

D "Float"

H "Back"

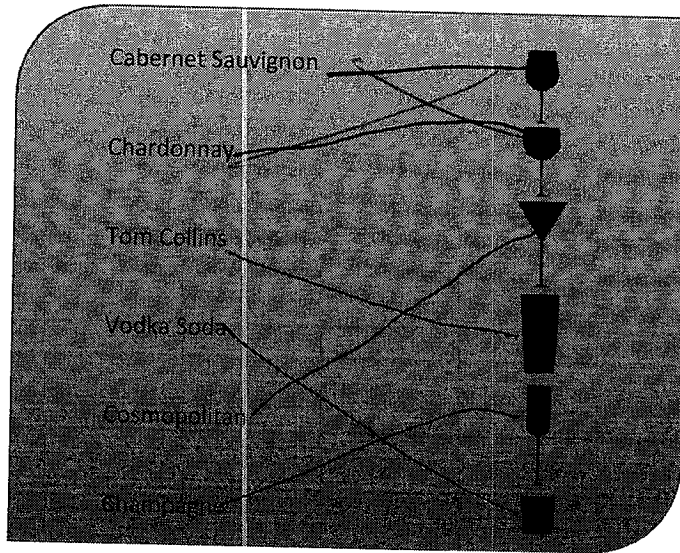
- a.) Used to crush fruits and herbs for craft cocktail making
b.) Used with the Shaker Tin to prevent solid material from entering a cocktail glass when poured
c.) To serve chilled liquor in a chilled stemmed cocktail glass with no ice
d.) To pour ½ oz of a liquor on top
e.) Used to measure the alcohol and mixer for a drink
f.) Used to mix cocktails along with a pint glass and ice
g.) Used on the bar top to gather spills
h.) Requesting a separate glass of another drink
i.) Means to serve spirit room temperature in a rocks glass with no ice

Bartenders Test

Score / 35

Glassware (6 points)

Match the correct glass to the drink



Answer and Question (14 points)

Provide examples of 3 brand name "top shelf" spirits (3 points):

grey goose, Bombay, Makers Mark

What are the ingredients in a Manhattan?

Bourbon, Vermouth, bitters

What are the ingredients in a Cosmopolitan?

Vodka, triple sec, lime juice, Cranberry

What are the ingredients in a Long Island Iced Tea?

Vodka, gin, tequila, rum, triple sec, Sweet n' sour, Juice

What makes a margarita a "Cadillac"?

adding Grand Marnier to it on top.

What is simple syrup?

COOKED sugar and water to sweeten Cocktails

Is it legal to pour liquor from one bottle into another? What is this called? (2 points)

NOT sure but my job does it all the time its called (Marrying)

What should you do if you break a glass in the ice?

get rid of all the Ice in the bin

When is it OK to have an alcoholic beverage while working?

Never

What does it mean when a customer orders their cocktail "dirty"?

it means to add olive juice

What are the ingredients in a Margarita?

tequila, Sweet n' sour, triple sec, lime juice
salted rim or unsalted rim

Multiple Choice

D

- 1) Food is served on what side with what hand?
- On the left side with the left hand
 - On the left side with the right hand
 - On the right side with the left hand
 - On the right side with the right hand

D

- 2) Drinks are served on what side with what hand?
- On the left side with the left hand
 - On the left side with the right hand
 - On the right side with the left hand
 - On the right side with the right hand

A

- 3) Food and drinks are removed on what side with what hand?
- On the left side with the left hand
 - On the left side with the right hand
 - On the right side with the left hand
 - On the right side with the right hand

A

- 4) What part of a glass should you handle at all times?
- The stem
 - The widest part of the glass
 - The top

D

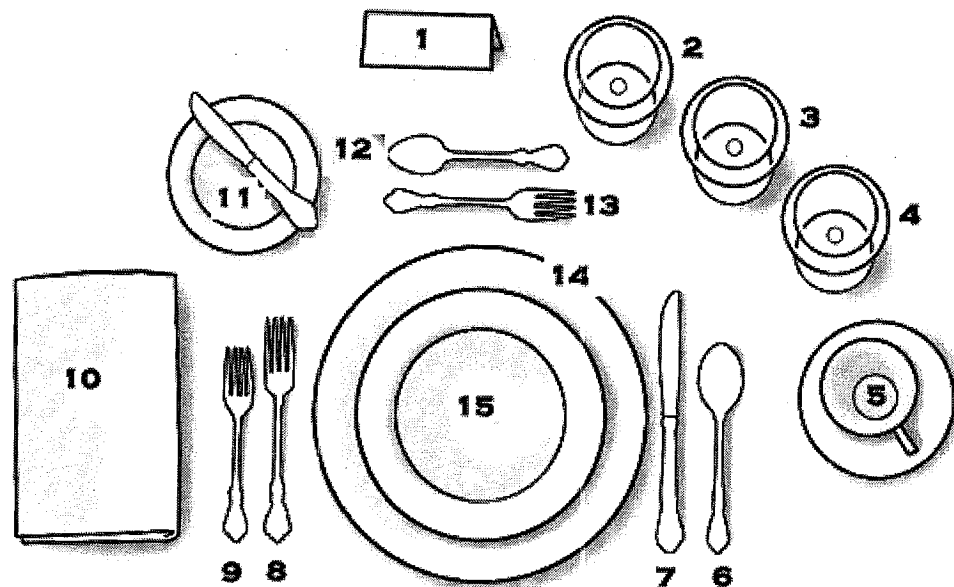
- 5) When you are setting a dining room how should you set up your tablecloths?
- Neatly and evenly across the tables
 - The creases should all be going in the same directions
 - The chairs should be centered and gently touching the table cloth
 - All of the above

D

- 6) If you bring the wrong entrée to a guest what should you do?
- Go back into the kitchen and patiently wait in line behind the rest of the servers until it's your turn
 - Inform the guests that you will bring the correct entrée once everyone else in the dining room is served
 - Try to convince the guests to eat what you brought them
 - Go back into the kitchen to the front of the line and inform the expeditor that you need a different entrée

Match the Correct Vocabulary

- | | | | |
|----------|-----------------|----|--|
| <u>D</u> | Scullery | A. | Metal buffet device used to keep food warm by heating it over warmed water |
| <u>E</u> | Queen Mary | B. | Style of service where food is prepared or served individually at the dinner table to fit the customer's specific taste (i.e. providing dressing and pepper for salad or handing out bread to each patron) |
| <u>A</u> | Chaffing Dish | C. | Used to hold a large tray on the dining floor |
| <u>G</u> | French Passing | D. | Area for dirty dishware and glasses |
| <u>B</u> | Russian Service | E. | Large metal shelving unit for prepared food to be held or for dirty trays to be stored |
| <u>F</u> | Corkscrew | F. | Used to open bottles of wine |
| <u>C</u> | Tray Jack | G. | Style of dining in which the courses come out one at a time |



Score / 35

Match the Number to the Correct Vocabulary

- 8 Dinner Fork
 5 Tea or Coffee Cup and Saucer
 7 Dinner Knife
 2 3 Wine Glass (Red)
 9 Salad Fork
 14 Service Plate
 2 2 Wine Glass (White)

- 10 Napkin
 11 Bread Plate and Knife
 1 Name Place Card
 12 Teaspoon
 13 Dessert Fork
 6 Soup Spoon
 15 Salad Plate
 4 Water Glass

Fill in the Blank

1. The utensils are placed 12 in inch (es) from the edge of the table.
 2. Coffee and Tea service should be accompanied by what extras? Cream and sugar
 3. Synchronized service is when: everybody drops each course at the same time
 4. What is generally indicated on the name placard other than the name? Entrée
 5. The Protein on a plate is typically served at what hour on the clock? 6 o'clock
 6. If a guest asks for a specialty dinner (i.e. Gluten-Free or Vegetarian) you should do what immediately?
go and get it TELL CHEF