Eli A. Anteneh
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Los Angeles, CA 90034

Key Skills and Qualities

- Able to expediently mix over 150 of the most popular cocktails
- In depth knowledge of liquors, liqueurs, wines, and beers
- Excellent computer/cash register skills (POS Sierra)
- Outstanding work ethic with exceptional customer service and people skills
- Several years of serving/bartending experience in both casual and fine dining establishments
- Tips certified (on premise) through 2016

Education

National Bartenders School   **Los Angeles, CA**   **2013**

- Bartending Certificate and TIPS card

Related Work Experience

Jerry's Famous Deli   **Server/Bartender**   **West Hollywood, CA**   **Nov 2005-May 2013**

- Took food/drink orders and helped customers navigate the famously extensive menu
- Provided excellent customer service whether tending bar or waiting tables
- As bartender, prepared cocktails and espresso drinks for customers and service staff
- Input orders and processed payments via Sierra POS system
- Assisted in stocking and cleaning the bar

Sherbourne   **Server**   **West Hollywood, CA**   **Dec 2011-Aug 2012**

- Waited tables in a trendy upscale restaurant featuring modern American cuisine
- Presented/explained the extensive rustic menu while upselling and presenting daily specials
- Recommended and professionally paired wines according to customer's selections
- Worked closely with kitchen to ensure orders were served efficiently, correctly and promptly
- Offered top shelf liquors and desserts to maximize profitability and enhance the diners' experience
- Helped fellow wait staff when needed to maintain steady service and team-oriented environment
- Verified customers' satisfaction upon payment collection and graciously thanked them

References : available up on request