

TYISHA RODRIGUEZ

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Career Objectives

To secure a position in the organization that offers challenge and opportunity for my career development and at the same time serve the organization to the best of my capabilities. I would like to gain new skills while utilizing my current skills.

Summary of Qualifications

5+ years experience as a cashier , 4+ years experience as a banquet server, and 1 year experience as a construction flagger. Skills are conflict resolution, strong organizational, and creative problem solver. Also have great customer service skills.

Work History

Securitas Security, HOUSTON, Texas

Security

Mar 20, 2014

Patrolling entire area, monitoring cameras and all gates. keeping logs of employees coming and going. Also using customer service skills to greet people and direct them to there exact location. Also making sure the entire is secured and safe for all customers and visitors.

Acrobat Outsourcing, houston, Texas

banquet server

Mar 03, 2014

banquet server. setting up tables dinnerware, serving pulling, cleaning, customer service and greeting. Making sure a table was full booked. Customers needed and wanted.

Majesty Hospitality Staffing, HOUSTON, Texas

Server

Oct 01, 2010 - Dec 31, 2010

Sep 12, 2011 - Jan 11, 2014

Temp agency-Worked at the Four Seasons, Hyatt Regency, Holiday Inn, Methodist WillowBrook Hospital, S.W Memorial Hermann Hospital, and Texas Children Hospital. My duties there was banquet server setting up and breaking down, serving the guest, informing them on items they wanted information about and helped on the front desk when needed. I also done utility work such as stocking, loading and unloading, worked on tray lines running trays to patients. ive done food prep as well. Perform duties too varied and diverse to be classified in any specific office clerical occupation, requiring limited knowledge

Education

Tysha

Dishwasher Test

your hands, which item should be used to dry them?

CS, HOUSTON, Texas
Customer Care Agent

Mar 25, 2013 - Jun 30, 2013

Took inbound calls for Sprint. Took payments, troubleshooting, made payment arrangements, activated new devices, swapped/flipflop devices as well as listen to our customers issues both personal and business wise and made sure they received the best customer service. Making sure every need was met leaving the customer satisfied.

Dds Dicount, HOUSTON, Texas
Stocker

Jun 01, 2012 - Dec 30, 2012

Stocking entire store, receiving, processing, loading and unloading, inventory, customer service, greeting customers and directing in the right direction. making sure all customers are satisfied.

Professional Traffic Control, HOUSTON, Texas
Flagger

Oct 19, 2010 - Oct 19, 2011

Direct traffic for construction making sure the traffic gets through the work area as safe as possible. Making sure the employees are safe in workzone and clear to move in and out of traffic. Directing pedestrians get safely across the street.

Aplus, ROCHESTER, New York
Cashier

Nov 12, 2009 - Feb 12, 2010

Operating cash register, handling money and well as the safe. Providing customer service and greeting customers as they walk in and out of the store. Making sure all shelves and coolers were fully stocked. Guarantee customers are satisfied and meeting every customers needs and wants.

Walmart, ROCHESTER, New York
Cashier

Jun 22, 2008 - Sep 06, 2009

Greeting people, provided customer service and helped customer with returned items. Making sure all customers are satisfied. Providing answers to all questions as well as directing to the exact spot of what they are looking for.

Education

C 1) After washing your hands, which item should be used to dry them?

- a) Clean apron
- b) Sanitized wiping cloth
- c) Single use paper towel
- d) Common used cloth

C 2) While washing dishes by hand, which item should you wear?

- a) Cutting glove
- b) Oven Mitt
- c) Rubber glove
- d) Nothing

X B 3) When should you wash your hands?

- a) Before you start work
- b) After handling non-food items (garbage, money, cleaning chemicals)
- c) After using the restroom
- d) All of the above

X P 4) If you need to move a heavy load, you should PULL and not PUSH the object.

- a) True
- b) False

X E 5) Which of the following could you be at risk for getting burned from?

- a) Steam from boiling pots
- b) Hot liquids (coffee, soup, tea)
- c) Hot equipment (ovens, pots, chafing dishes)
- d) Harsh chemicals
- e) All of the above

A 6) All work-related injuries, accidents or illnesses should be reported immediately to the supervisor on duty.

- a) True
- b) False

C 7) What should you do if you spill liquids or see a liquid spill?

- a) Leave it for someone else to clean-up
- b) Wait until the end of your shift to clean it
- c) Flag the spill and clean it immediately
- d) Not sure

C 8) When handling hot items you should?

- a) Wear rubber gloves
- b) No need to wear anything
- c) Use an oven mitt or dry cloth towel
- d) Nothing

A 9) If you are using a three-compartment sink for cleaning and sanitizing, the second sink is used for?

- a) Rinsing
- b) Scraping
- c) Washing
- d) Sanitizing

C 10) What is the proper method for cleaning and sanitizing stationary equipment?

- a) Spray with a strong cleaning solution and wipe with a sanitized cloth
- b) Spray with a sanitizing solution, then rinse with clean water and dry
- c) Wash and rinse, then wipe or spray with a chemical-sanitizing solution
- d) Brush off loose soil with a clean cloth, then wipe with a sanitizing solution