

J. CHRIS BATES

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OBJECTIVE

I am looking for a management position that is both challenging and rewarding. I am a detail oriented individual who believes in providing/teaching exceptional customer service.

EMPLOYMENT

Manager

Nicky Rotteus Bar & Burger Joint

01/12-12/12

Coronado, CA

Since being hired I have implemented inventory control procedures, optimized pricing, lowered cost of goods, and maintained an accurate and outstanding pour cost. My hands on approach to managing allows me to mentor and train my staff to become efficient team players.

Bar Manager

Proper Gastro Pub

04/10-11/11

San Diego, CA

I was bartending and managing at Proper Pub. My responsibilities included ordering liquor, beer, wine, and bar supplies. I am proficient with Micros, Aloha, and Positouch. It was my responsibility to handle all server/bartender checkouts, pull end of day reports, drop cash & CC receipts, and secure the property.

Bartender

The Ivy Hotel

05/07-04/10

San Diego, CA

I was a nightclub bartender at The Ivy. It was a upscale high volume environment where customer service was to go beyond a guests expectations on a daily basis.

Bar Manager

Paradise Grille

01/06-05/07

Del Mar, CA

I was hired to help open a upscale restaurant in Del Mar. I was responsible for ordering liquor, beer, wine, and bar supplies. My pour cost for liquor, wine, and beer was consistent and within the goals set by my employers. I was instrumental in hiring and training the front of house.

Bartender

Bertrand At Mr. A's

03/00-12/05

San Diego, CA

I was a bartender in a high volume fine dining restaurant. At Mr. A's professional service and attention to detail are paramount when serving guests. While working for Bertrand I developed an extensive knowledge of fine wines, food, and service etiquette.