

Jessica Rodriguez

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EXPERIENCE

Drive thru Leader and Cook

02-2012-Current

Carl's Jr, Elk grove, CA

Motivating and encouraging staff to achieve targets

Mastered point-of-service (POS) computer system for automated order taking

Handled currency and **Credit** transactions quickly and accurately

Resolved complaints promptly and professionally

Read food order slips or receive verbal instructions as to food required by patron, and prepare and cook food according to instructions.

Operate large-volume cooking equipment such as grills, and deep-fat fryers.

Followed procedures for safe food preparation, assembly, and presentation

Cashier and Cook

12-2010-08-2011

Wendy's, Elk grove, CA

Maintained high standards of customer service

Handled currency and **Credit** transactions quickly and accurately

Resolved complaints promptly and professionally

Read food order slips or receive verbal instructions as to food required by patron, and prepare and cook food according to instructions.

Operate large-volume cooking equipment such as grills, deep-fat fryers, or griddles.

Followed procedures for safe food preparation, assembly, and presentation

Seasonal Position California State Fair

07-2010-08-2010

Quesadilla, Sacramento, CA

Food handling which included food preparation and presentation

Cashier – cash handling

EDUCATION

Elk Grove Charter

2009 - 2012

General Education

SKILLS

- Maintains proper food handling, safety and sanitation standards while preparing food, serving food and clean-up.

- Capable of cooking in a variety of environments and thrive in fast-paced, high pressure situations.
- Maintain high standards of customer service during high-volume operations.
- Cross-trained and coordinated scheduling with team members to ensure seamless service.
- Certified in *Safe San*