

## **Cynthia D. Gonzales**

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**JOB OBJECTIVE:** To expand my work history while being part of a fast paced environment, working efficiently, being able to provide exceptional customer service, and work in a position where I can use my skills to help others.

### **SUMMARY OF QUALIFICATIONS:**

- Proficient using Microsoft Excel and Word
- Able to multi-task in a fast pace environment
- Demonstrated leadership and teamwork skills
- 4+ Years in Customer Service
- Experience in working in a team
- Organized, and punctual

### **EXPERIENCE**

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#### ***Black Bear Diner***

Server/ Waitress, Milpitas, CA – October 2013- Jan 2014

- Customer Service, greeted customers, handled money.

#### ***Dynamic Demo***

Demo Specialist, San Jose, CA – February 2013- October 2013

- Customer Service, greeted customers, handled money.

#### ***Starbucks***

Barista, San Jose, CA March – April 2012- February 2013

- Customer Service, greeted customers, handled money.

### **EDUCATION**

Yerba Buena High School San Jose, CA 2006-2010

Graduated 2010- High School Diploma

College of Marin, Novato, CA 2010 – 2011

Associates Degree in progress.

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## REFERNCES

**Paz Rocha** · (408) 249-4978

**Marco Venegas** · (408) 775-1757

**Cristal Acevedo** · (408) 476-1960