

# Eric Leonard

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## PROFILE:

I have knowledge and experience Bartending, waiting tables, and catering events. Looking for day/part time work under a quality establishment to utilize my skills in customer and food services.

## EXPERIENCE:

The Ocean Deck 2009-2014

Daytona Beach FL Ken Bots (Supervisor/Owner)

386-253-5224

Duties- Bartending and serving in a high volume, fast paced environment. Maintaining fast, fun, quality service, also cleaning, bussing and various side work. Extensive menu and drink list knowledge.

The Savoy 2008-2009

Rome NY Alice Poynter (Supervisor)

315-339-3166

Duties: Expected to fill daily catering events (corporate lunches, residential party delivery) packing all food dishes and utensils. Delivery and service. Also, Evening table-side fine dining service. Wine and beer knowledge. Service etiquette training.

## SKILLS:

Problem solving, self motivated, keeping calm in high pressure situations, diffusing customer quandaries and dissatisfaction. 7+ yrs experience in various dining environments. Trained in POS operating system. Easily adaptable to new work environments, works well with and without Co-workers and supervisors. Attention to detail!