

Kassandra Ramirez
East Palo Alto, ca 94303
Cellular 6506303733
ramirezkassandra93@yahoo.com

SUMMARY:

- **Over 1 year of experience in the food service industry.**
- **Bilingual (Spanish and English)**
- **Highly skilled in preparing food in accordance with the highest of sanitation standards**
- **Functional knowledge of assembling and serving trays in accordance to orders and health requirements**
- **In depth knowledge of an array of food types and their preparation times**
- **Long-term interest in hospitality and dietary industry**
- **Familiar with methods of preparing sandwiches, salads, vegetables, and other foods in large quantities**

EXPERIENCE

Chipotle Mexican grill, Redwood City, Ca

Cashier/crew member, 2013 - 2014

- **Receive payment by cash, check, credit cards, vouchers, or automatic debits.**
- **Issue receipts, refunds, credits, or change due to customers.**
- **Assist customers by providing information and resolving their complaints.**
- **Establish or identify prices of goods, services or admission, and tabulate bills using calculators, cash registers, or optical price scanners.**
- **Greet customers entering establishments.**
- **Answer customers' questions, and provide information on procedures or policies.**
- **Sell tickets and other items to customers.**
- **Process merchandise returns and exchanges.**
- **Serve customers in eating places that specialize in fast service and inexpensive carry-out food.**
- **Accept payment from customers, and make change as necessary.**
- **Request and record customer orders, and compute bills using cash registers, multicounting machines, or pencil and paper.**
- **Clean and organize eating, service, and kitchen areas.**
- **Notify kitchen personnel of shortages or special orders.**
- **Communicate with customers regarding orders, comments, and complaints.**
- **Prepare daily food items, and cook simple foods and beverages, such as sandwiches, salads, soups, pizza, or coffee using proper safety precautions and sanitary measures.**

EDUCATION

Dewolf High School, Fresno, Ca

H.S. Diploma, 2011