

# Pascal Kapumpu

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**OBJECTIVE:** Seeking a position that will use my proven customer service and operations support skills developed through my previous experience in warehouse and meat processing.

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## QUALIFICATIONS

- Proven record of providing quality service in diverse customer-oriented environments
  - Good interpersonal skills with ability to work as a contributing member of a team.
  - Excellent problem solver with desire to assume new and challenging responsibilities
  - Security guard (Certificate of attendance)
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## EDUCATION

1992-1996 Mulesa High School Bukavu, D.R.Congo

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## WORK EXPERIENCE

06/2013- 10/2013                      Lead Point                      Milpitas, CA  
Sorter

- Sorted recyclable materials

08/2013- 12/2013                      Lunch Buffer                      San Jose CA

Restaurant Dish Washer

2011-2013                      Fry's Electronic                      Sunnyvale, CA  
Merchandiser

- Assisted customers in located electronic products
- Handled cash and filled orders

2012                      Zazzle                      San Jose, CA

Production associate

- Created customer orders
- Prepared t-shirts for printing and screening, including treating with solution to allow image to stick
- Printed and pressed images on Zazzle products using complex machinery

- Reviewed orders to ensure quality

**2002 – 2006 Frontline  
Butcher**

**Pretoria, South Africa**

- Used butcher , cutlery and other tools to trim, grind and pack meats into standard proportions on daily basis.
- Cleaned and prepared fowl and fish for purchase and ensured proper inventory control
- Special fulfilled l requests from customers as part of providing exceptional customer service on an ongoing basis.

**2000 – 2002 Pick and Pay  
Driver**

**Petoria, South Africa**

- Delivered orders to 15-20 clients per day and obtained signatures for deliveries
- Loaded and uploaded orders as specified for client deliverables
- Responsible for inspection and safety of cargo at all times and under all conditions
- Consistently performed duties in accordance with company policies and procedures

**1999 – 2000 Frontline  
Receiving Clerk**

**Pretoria, South Africa**

- Verified and maintained accurate records on incoming shipments
- Qualify assured data such as inventory counts, bills of lading, invoices and orders
- Organized inventory from shipments and staged products for orderly stocking.

**1998 – 1999 FrontlinePretoria, South Africa  
Janitor**

- Provided full range of ceaning and maintenance services to store and warehouse
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