

# Alicia Krom

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4811 Garfield Street La Mesa, Ca 91941

## EDUCATION:

**Villanova University**, Villanova, PA

*GPA: 3.04*

**Bachelor of Arts in Psychology**

Spring 2010

**Business Minor:** Earned with Summer Business Institute

Summer 2009

*Intensive 10 week program focused on the foundations of business. Concepts studied include accounting, business law, economics, ethics, finance, management and marketing, and professional development.*

**Barcelona Center for Education Abroad**, Arcadia University

Semester Abroad in Barcelona, Spain: *Proficient in Spanish*

Fall 2008

**Helix Charter High School**, La Mesa, CA

*GPA: 3.98*

Spring 2006

## WORK EXPERIENCE:

**Professional Tutors of America:** San Diego, CA (10+hours a week)

Winter/Spring 2013- Present

*Private Tutor*

Eureka, CA (8+ hours a week)

- Studied one on one in multiple subjects with No Child Left Behind Act qualified students
- Excited young minds about the joy of learning and power of knowledge

**Childcare/Nanny:**

San Diego, CA (24+ hours a week)

Fall 2013- Present

*Nanny*

Eureka, CA (20+ hours a week)

Winter 2012- Spring 2013

- Engaged, read, and played with 18mo girl (*Eureka*) and 14mo girl and 4 ½ year old boy (*SD*)

- Prepared meals, put down for naps, bathed, explored music, and played with children

- Participated in weekly playgroups, daily walks, and explored nearby attractions

**New Moon Café:** Eureka, CA (15+ hours a week)

Winter 2012-Spring 2013

*Server / Bartender / Host*

- Worked as a two person service team member to provide quick and efficient service to guests
- Opened, prepared, served and acted as a barista for breakfast and lunch café
- Created an inviting atmosphere and cultivated “regulars” relationships with guests

**Regina Pizzeria:** Boston, MA (40+ hours a week)

Fall 2010- Fall 2012

*Bartender / Server*

- Greeted and served customers in an energetic dynamic teamwork environment
- Enjoyed working hard in a fast paced active sports and live entertainment atmosphere
- Trained incoming servers and bartenders
- Participated in exclusive event planning and execution

**Tenacity Inc. (AmeriCorps):** Boston, MA (40+ hours a week)

Fall 2010- Fall 2011

*College Prep/Alumni Services*

- Mentored, tutored, and worked closely with High School Boston Public School students
- Planned various seminars, excursions and events for Tenacity High School Students and Junior Staff
- Ran and oversaw a daily reading and tennis site for summer participants (ages 6-16) in six week summer program

**Flannigan's Boathouse:** Wayne, PA (25+ hours a week)

Summer 2009- Winter 2010

*Server / Hostess*

- Served patrons in a lively sports restaurant in downtown
- Utilized customer service skills during special events and organized seating.

**Villanova Dining Services:** Villanova University, PA (16+ hours a week)

Fall 2006- Spring 2010

*Holy Grounds Barista*

- Employed customer service skills in a demanding fast-paced environment
- Educated incoming student barista's
- Responsible for managing cash register and serving patrons

## SKILLS & ACTIVITIES:

First Aid Certification

Summer 2011

**Adolescent Development Seminar**

**Behavior Management Seminar**

**Junior Achievement Volunteer Teaching**

- Engaged weekly with middle school students as a student teacher
- Taught economic resource education to at risk youth

Fall/Summer 2011  
Fall/Summer 2011  
Fall 2009

**Mission Service Trips:**

***Monte Cristi, Dominican Republic: Orphanage Outreach***

Fall Break October 2009

- Lived in an Orphanage, taught English and nutrition to students in a local school, engaged in mentoring and quality time with students and orphans

***Puebla, Mexico: Community Links International***

Spring Break March 2009

- Learned about the interconnectedness of global communities, participated in community service and agricultural projects, socialized with natives and taught children after school

**Microsoft Excel, Word, Power Point, E-mails, Professional Work Atmosphere**