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## **Work Experience:**

### **Radioshack, San Francisco, CA**

**Oct 2011 – Feb 2014**

**Store Manager**

- All aspects of customer service
- Managing associates
- Setting and executing sales goals (maintenance of consistently high sales numbers)
- Inventory management
- POS use, detailed knowledge of phone registration interfaces to offer customers completely contractual packages
- Opening and closing of store, including register checks and deposits
- Delegating tasks and following up with associates
- Creating weekly schedule
- Refinement and application of successful sales techniques, developing a clientele base
- Management of store webmail, participation in managerial conferences and upper-level store planning

### **VWR International, San Francisco Bay Area, CA**

**Nov 2009 - Aug 2011**

**Vendor Managed Inventory Technician**

- All aspects of warehouse and stock room management
- Inventory management of all products in customer stock rooms
- Placing orders for new product
- Receiving product for customer
- Processing returns
- Customer service
- Suggestive sales techniques
- Troubleshooting
- Maintenance of a comfortable and professional corporate style relationship with all customers

### **Roto Rooter, Livermore, CA**

**March 2007 - Nov 2009**

**Technician**

- All aspects of general plumbing
- Professional and personable interaction with customers, on site at customers' homes or businesses
- Unclogging of drains; i.e. removal of pipes, sinks or toilets
- Wall entrance and patching when necessary, or ground entrance; i.e. digging and subsequent diagnosis of problem
- Sales of various Roto Rooter products during technician calls.

### **Togo's, Tracy, CA**

**July 2006 - Dec 2006**

**Shift Lead**

- All aspects of service in a retail food store
- Food preparation

- Housekeeping
- Cash register operation
- Customer interaction and service
- Opening and closing of store, including register checks and deposits
- Trained for meat slicing upon promotion to closing manager

## **Education:**

**Tracy High School, 2001 – 2005**

- General education with an emphasis on Speech and Debate.

## **Skills:**

- Years of experience in stand-up comedy, thus performance and public speaking ability; i.e. ease of ability in presentations and conversation
- Creation and production of a multitude of live comedy and entertainment events, ranging from stand-up comedy, sketch comedy, improvisation, and live music
  - 3 years of experience producing shows and the management of a weekly open mic for a duration of 2 years
- Extensive experience with the Microsoft Office Suite, specifically Word and Excel
- In-depth knowledge of creating music on FL Studio, associated music production experience
- Broadcasting experience