

Aun Dom

3221 Cedar Ave. Long Beach, Ca 90806
(562) 277-3816
aundom@yahoo.com

Dedicated and motivated food/cocktail server with 10 years of hospitality experience. Seeking new and exciting environment to work in while still maintaining top customer service standards at all times.

PROFESSIONAL EXPERIENCE

LA CREPERIE

Food Server

Long Beach, Ca
October 2011-Present

- Take and repeat food and beverage orders
- Up-sell menu items and inform guests of daily specials
- Properly deliver and serve ordered items
- Clean, maintain, restock bar/server stations
- Provided courteous, professional, yet personalized service at all times
- Constant pre-bussing and check-ups on tables
- Mixing alcoholic and non-alcoholic beverages according to recipes
- Adhere to regulatory, departmental and company policies

YARD HOUSE

Food Server

Long Beach, Ca
November 2006-2010

- Take and up-sell food and beverage orders
- Deliver and properly serve all food and beverage items
- Clean, maintain, restock bar/sever stations
- Provide professional, friendly guest service
- Pre-set tables with proper clean condiments
- Show attentiveness and anticipate guests' needs
- Have complete knowledge of food/beverage menu
- Be able to answer guests' questions correctly and professionally
- Perform proper check out of balancing register and monies at end of shift
- Adhere and comply with company policies, rules, and regulations

T.G.I.FRIDAY'S

Host/Expeditior/Food Server

Long Beach, Ca
June 2002-2006

- Greet and welcome guest upon arrival with a genuine smile
- Open doors for guest as they enter and leave the restaurant
- Apply same level of professional and etiquette while speaking to guest over the phone
- Maintain and update reservation book with correct and complete information
- Communicate among hosting team and management
- Coordinate and assign proper seating rotation
- Quote appropriate wait time
- Walk guests to tables with natural flow, without rushing
- As expeditor, read tickets carefully, communicate with kitchen staff, and be mindful of ticket time
- As server, follow the steps of service, anticipate guests' needs, be attentive, and pay attention to details
- Maintain professional, positive attitude while at work
- Be punctual, reliable, and keep clean appearance to best represent the company
- Adhere and adapt to rules and regulations of company policies

EDUCATION

CALIFORNIA STATE UNIVERSITY, LONG BEACH

B.A. in Anthropology, June 2006

Long Beach, Ca

ADDITIONAL SKILLS AND ASPIRATIONS

I work very well with people and enjoy the food business greatly. I realize you can train people to do many things but you can't train passion and the drive to succeed. I am always seeking to better myself through both work and life. I have been blessed with many opportunities in my life and now I am here to expand that spectrum even greater.