

# Aun Dom

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*Dedicated and motivated food/cocktail server with 10 years of hospitality experience. Seeking new and exciting environment to work in while still maintaining top customer service standards at all times.*

## PROFESSIONAL EXPERIENCE

### LA CREPERIE

#### *Food Server*

Long Beach, Ca  
October 2011-Present

- Take and repeat food and beverage orders
- Up-sell menu items and inform guests of daily specials
- Properly deliver and serve ordered items
- Clean, maintain, restock bar/server stations
- Provided courteous, professional, yet personalized service at all times
- Constant pre-bussing and check-ups on tables
- Mixing alcoholic and non-alcoholic beverages according to recipes
- Adhere to regulatory, departmental and company policies

### YARD HOUSE

#### *Food Server*

Long Beach, Ca  
November 2006-2010

- Take and up-sell food and beverage orders
- Deliver and properly serve all food and beverage items
- Clean, maintain, restock bar/sever stations
- Provide professional, friendly guest service
- Pre-set tables with proper clean condiments
- Show attentiveness and anticipate guests' needs
- Have complete knowledge of food/beverage menu
- Be able to answer guests' questions correctly and professionally
- Perform proper check out of balancing register and monies at end of shift
- Adhere and comply with company policies, rules, and regulations

### T.G.I.FRIDAY'S

#### *Host/Expeditor/Food Server*

Long Beach, Ca  
June 2002-2006

- Greet and welcome guest upon arrival with a genuine smile
- Open doors for guest as they enter and leave the restaurant
- Apply same level of professional and etiquette while speaking to guest over the phone
- Maintain and update reservation book with correct and complete information
- Communicate among hosting team and management
- Coordinate and assign proper seating rotation
- Quote appropriate wait time
- Walk guests to tables with natural flow, without rushing
- As expeditor, read tickets carefully, communicate with kitchen staff, and be mindful of ticket time
- As server, follow the steps of service, anticipate guests' needs, be attentive, and pay attention to details
- Maintain professional, positive attitude while at work
- Be punctual, reliable, and keep clean appearance to best represent the company
- Adhere and adapt to rules and regulations of company policies

## EDUCATION

CALIFORNIA STATE UNIVERSITY, LONG BEACH  
*B.A. in Anthropology, June 2006*

Long Beach, Ca

## ADDITIONAL SKILLS AND ASPIRATIONS

I work very well with people and enjoy the food business greatly. I realize you can train people to do many things but you can't train passion and the drive to succeed. I am always seeking to better myself through both work and life. I have been blessed with many opportunities in my life and now I am here to expand that spectrum even greater.