

# Albert David Chavarria

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Nine years of guest service experience

## EXPERIENCE

### **Waiter at Applebee's — November 1, 2010 - Present**

Ensure all guests receive prompt and friendly service. I describe menu items and up sell, assists guests in making food and drink selections, ring in orders, run dinner plates, processes payments, and assists fellow team members to ensure overall guest satisfaction.

### **Bellman at Courtyard Marriott — March 1, 2010 - October 1, 2010**

Assisted guests with luggage, gave directions around San Diego, and delivered packages to guest rooms. I was in charge of creating lasting relations.

### **Cashier Assistant at Costco Wholesale — November 12, 2009 - January 3, 2010**

Boxed groceries, restocked shelves, retrieved carts and assisted customer with groceries to their cars.

### **Valet Captain at The US Grant Hotel through Ace Parking — April 1, 2007 - July 14, 2009**

Greeted guests, valet parked and retrieved cars, baggage handling, cash handling. In charge of vehicle keys and employees, gave directions around San Diego and answered phones at the valet desk.

### **Delivery Driver at American Door Construction Co. — August 15, 2005 - February 16, 2007**

Delivered doors, shelving and material to various job sites. Manufactured doors, jams, shelving and organized shop with a forklift.

### **Lot Attendant at Five Star Parking — March 1, 2005 - August 1, 2005**

Supervised parking lot, validated parking passes, issued tickets, and completed daily paper work.

### **Supervisor at Kentucky Fried Chicken — May 5, 2002 - February 1, 2005**

This was my first job. I opened and closed the store, deposited cash to the bank, did inventory, was in charge of employees, handled customer complaints, preformed cooking duties, and maintaining food quality.

## Skills

Team player and quick learner, ability to multitask in fast paced environments, dependable, and full of integrity.

## Education

San Diego City College — 2008-2013

## References

Michael Bautista, 619-212-6557  
Raymond Edwards, 619-729-6755