

Rhonda Kay Easterly-Wither

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Sacramento California, 95831
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Objective

Food service position in which I can be part of a service team that provides quality guest service in a timely manner. Serve our guest with a smile and invite them back.

Work History

Double Tree by Hilton

Current – Banquet server

Sodexo Corporation , Fort Lewis College, Durango Colorado
October 2012 – February 2014

Serves as a working lead supervisor coordinating activities of workers or service employees
Ensures a safe work environment____
Monitors employee productivity and provides suggestions for increased service
Orients and trains employees
Ensures customer satisfaction with quality and service.

Hyatt Regency Lost Pines Resort and Spa, Cedar Creek, Texas
June 2012- September 2012 (seasonal)

Banquet server
Server at Sheller's Barrelhouse Bar and Grill

Hyatt Regency Penn's Landing/Hyatt at the Bellevue, Philadelphia, Pa
November 2011-May 2012

Banquet server (on call)
In Room Dining (full time)

Hyatt Regency Lost Pines Resort and Spa, Cedar Creek, Texas
May 2006- October 2011

Banquet server and department trainer
Oversaw service of parties from 10 to 800 guests; helped train new hires in customer service and special function production
In-Room Dining
Purchasing / Receiving and department trainer
Maintained par levels with an accurate daily inventory
Ordered, received and distributed supplies to all food outlets

Hyatt Regency Austin, Austin, TX
November 2002- May 2006

Responsible for all food inventory
Ordered, received, and distributed food to outlets
Coordinated all deliveries with vendors and purveyors
Cut food cost to manage budget
Communicated with all outlets daily and filled all requisitions upon request

References

Vicki Pershing
Banquet Manager, Double Tree by Hilton
916.929.8855

Kevin Gutierrez
General Manager, Sodexo
970.247.7351

Sherry Rau
Administrative Assistant (HR). Sodexo
970.247.7675

Jana Loucks
HR Director Hyatt Lost Pines Resort and Spa
512.308.1234

Steve DeWire
General Manager Hyatt Lost Pines Resort and Spa
512.308.1234

Chef Kevin Cooper
Complex Chef Manager Starwood Hotels Ft. Lauderdale
954.245.3033

Heather Wilson
Mgr. Shellers Bar and Grill @ Hyatt Lost Pines
512.308.1234