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Objective

To apply extensive experience in the hospitality arena to ultimately obtain, run and operate my own restaurant establishment in the future.

Education

Bachelor of Science in Hotel and Restaurant Management

Northern Arizona University, Flagstaff, AZ, 2005

Professional Qualifications

Goal-driven, dedicated restaurant professional with conviction and passion to advance.
Proven performer proficient at working independently with minimal supervision.
Effective team player with proven interpersonal skills and demonstrated ability to handle challenges.
Ability to understand and convey complex product information, develop rapport and deliver excellent service.
Motivated achiever with excellence in assessing customer needs.
Energetic contributor with detail orientation and multi-tasking and organizational proficiency.

Professional Experience

Stateline Brewery, South Lake Tahoe, California **July 2012 - May 2014**

Server

Work in a fast paced team environment while ensuring optimal service and guest satisfaction.
Provide outstanding service to patrons to ensure correct, prompt orders and complete guest satisfaction.
Coordinate and communicate with other team members to ensure proper flow of the restaurant.
In constant communication with other team members to ensure excellent service standards.

Harvey's Hotel & Casino, South Lake Tahoe, California **May 2012 - May 2014**

On Call Bartender for Harvey's Concert Series & Banquet Server

Taking drink orders, handling cash and product preparation under fast paced conditions.
Provide excellent guest service while ensuring correct orders and complete guest satisfaction.
Communicate with management and team members to ensure a safe and inviting environment for all guests.

Ristorante La Piazza Faro, Portugal **January 2010 - November 2010**

Fine Dining Server

Provide exceptional service for patrons at this exclusive, fine dining restaurant through suggestive selling, taking orders and presenting specials of the night.
Maintained the serving standards for the guests and followed all regulations while performing duties.
Make a constant effort to familiarize myself with the regular guests by name in addition to meeting their needs..

DPR Realty, Scottsdale Arizona **October 2005 - November 2009**

Realtor Sales Associate

Interviewed clients to assess their needs and desires for the type of properties they are seeking.
Generated lists of properties that were compatible with the buyer's needs and financial resources.
Coordinated appointments to show homes to prospective buyers.
Acted as an intermediary in the negotiation process between buyers and sellers.

References

Available upon request