

# Armin Zobj

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121 Loma Lane, San Clemente, CA 92672

## Objective

To apply extensive experience in the hospitality arena to ultimately obtain, run and operate my own restaurant establishment in the future.

## Education

### *Bachelor of Science in Hotel and Restaurant Management*

Northern Arizona University, Flagstaff, AZ, 2005

## Professional Qualifications

- Goal-driven, dedicated restaurant professional with conviction and passion to advance.
- Proven performer proficient at working independently with minimal supervision.
- Effective team player with proven interpersonal skills and demonstrated ability to handle challenges.
- Ability to understand and convey complex product information, develop rapport and deliver excellent service.
- Motivated achiever with excellence in assessing customer needs.
- Energetic contributor with detail orientation and multi-tasking and organizational proficiency.

## Professional Experience

### *Stateline Brewery, South Lake Tahoe, California*

**July 2012 - May 2014**

#### **Server**

- Work in a fast paced team environment while ensuring optimal service and guest satisfaction.
- Provide outstanding service to patrons to ensure correct, prompt orders and complete guest satisfaction.
- Coordinate and communicate with other team members to ensure proper flow of the restaurant.
- In constant communication with other team members to ensure excellent service standards.

### *Harvey's Hotel & Casino, South Lake Tahoe, California*

**May 2012 - May 2014**

#### **On Call Bartender for Harvey's Concert Series & Banquet Server**

- Taking drink orders, handling cash and product preparation under fast paced conditions.
- Provide excellent guest service while ensuring correct orders and complete guest satisfaction.
- Communicate with management and team members to ensure a safe and inviting environment for all guests.

### *Ristorante La Piazza Faro, Portugal*

**January 2010 - November 2010**

#### **Fine Dining Server**

- Provide exceptional service for patrons at this exclusive, fine dining restaurant through suggestive selling, taking orders and presenting specials of the night.
- Maintained the serving standards for the guests and followed all regulations while performing duties.
- Make a constant effort to familiarize myself with the regular guests by name in addition to meeting their needs..

### *DPR Realty, Scottsdale Arizona*

**October 2005 - November 2009**

#### **Realtor Sales Associate**

- Interviewed clients to assess their needs and desires for the type of properties they are seeking.
- Generated lists of properties that were compatible with the buyer's needs and financial resources.
- Coordinated appointments to show homes to prospective buyers.
- Acted as an intermediary in the negotiation process between buyers and sellers.

## References

Available upon request