

**Herman Turincio**  
**1684 Newcomb Ave.**  
**San Francisco,**  
**CA 94124**  
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**(415) 646-6036**

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**OBJECTIVE:**  
Customer Service Representative/Account Manager.

**HIGHLIGHTS OF QUALIFICATIONS:**

- Excellent written and verbal communication skills
- Fluent in Spanish.
- Strong expertise in dealing with customers, and managing accounts.

**CUSTOMER SERVICE SKILLS:**

- I have over 15 years of dealing with customers and their needs.
- I have DJ'd hundreds of weddings and formal events.
- Managed accounts effectively, and led the payments made list a number of times.

**EDUCATION:**

5 Keys Charter School, San Francisco, CA	High School Diploma.
City College San Francisco, CA	Health Care Cert. program.
Contra Costa College San Pablo, Ca	Psychology

**EMPLOYMENT EXPERIENCE:**

*A Perfect Impression* *January 2002-2009*  
281 Hartz Ave. Danville, Ca 94526  
(510) 887-8100 Aaron Texeira(owner)  
**Disc Jockey**

*Speedway Copy Systems* *January 2000- 2002*  
475 Fourth st. San Francisco, Ca 94107  
(415) 543-5928 Harry Newhall(president)  
**Customer Service Representative**

*Rent A Center* *January 1999-2000*  
301 San Pablo Towne Center. San Pablo, Ca 94806  
(510) 236-8770  
**Account Manager**