

Chris Feeney

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Summary

Customer oriented employee with extensive experience in meeting the needs, and exceeding the expectations of a wide variety of individuals, ranging from laymen to artists. Excellent communication skills and ability to create a warm, welcoming atmosphere for clientele and employees alike.

Experience

Server/Bartender/FOH Manager

October 2007 – May 2014

Café Mundial – Monrovia, CA

Contact: John or Caitlin, Phone # (626) 303-2233

- Developed further knowledge of fine dining and international cuisine.
- Quickly became the requested server of an overwhelming majority of customers, and developed relationships with a large number of clientele.
- Performed server position where you are required to run food, bus tables, seat guests, and bartend, all while performing normal serving duties.
- In charge of the wine list, selecting all the wines for the restaurant in terms of bottles, house pours, and table tent features.
- In charge of coordinating all the arrangements for private parties and large group functions for the restaurant
- Educate wait staff as how to most efficiently sell daily specials and menu items that need immediate attention
- Instruct the front of house staff how to make frustrated customers leave having had a positive experience
- In charge of staffing and scheduling of employees

Catering Server/Bartender

January 2012 – Current

Chefelle- A Personal Chef and Catering Service

Contact: Loretta Vigil, Phone # (888) 409-2433, www.chefelle.com

- Delivery of product and equipment to event site.
- Table and bar set up and break down.
- Serve multiple courses as well as hour d'oeuvres, perform general bartending duties.
- Ensure customer satisfaction, act as liaison between client and owner/chef.

Post Production Coordinator

June 2007 – October 2007

Cartoon Network's "Ben-10: Race Against Time"

- In charge of all purchase orders for the show, and allocating the costs to the relevant accounts in the post production budget
- Received, delivered, and monitored over 200 visual effects
- Created schedule, and booked all talent for ADR sessions
- Verified the accuracy of all names and position titles in the credits
- Directly dealt with, provided, and ensured the needs and requests of the director, editorial staff, and various producers

Server

July 2005 – May 2007

Cibo Italian Restaurant – Monterey, CA

- Developed knowledge of Italian fine dining and extensive high end wine list
- Performed all regular server duties, including food running, bussing, serving, and hosting
- Through a high level of competency and elevated wine sales, quickly achieved the most lucrative shifts
- Left Monterey to return down south to take care of ailing family members

Band Manager

November 2002 – May 2005

Global Funk, a nationally touring act

Road manager for the first six months, which included:

- Planning the route and driving the tour bus throughout the nation
- Responsibility for bus maintenance; equipment set up and breakdown
- Hotel booking; merchandising; tracking expenses
- Liaison between band and club owner or promoter; retaining of contracts for each show and ensuring their accuracy; responsible for the punctuality of each performance
- Solely responsible for the diplomacy between band members to maintain professionalism

Acted as manager/producer from 2003 – 2005, which included:

- Booking shows in coordination with our agent; plan routing based on show locations
- Creation of flyers and posters for promotions and shipping them to their respective locations
- Financial bookkeeping; remained in constant contact with venue owners and festival coordinators
- Acquired studio time for album production; researched markets to find the most lucrative locations based on demographics, seasonal events, and cultural conditions

Education

Cal State University, Chico 1999

Bachelor of Arts, Music