

STEVEN MALLO

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SUMMARY

Restaurant professional with 6 years in FOH operations. Customer service and food handling expertise. Skilled at memorizing menu items and orders. Also I have been a key employee and a trainer to new ones. And I'm experienced with opening new franchise stores.

HIGHLIGHTS

- Highly responsible and reliable
- Point of Sale (POS) system operation
- Works well under pressure
- Trained in liquor, wine and food service
- High-volume dining
- Upbeat, outgoing and positive
- Mathematical aptitude

EXPERIENCE

08/2008 to 05/2014

Server

The Distillery - Rochester , New York

I worked at The Distillery for 6 good years. It is a fast paced restaurant, I would usually work from 5pm to 2 am, about 5 to 6 day a week. I worked holidays and weekends.

03/2007 to 07/2008

Internet Sales Manager

Dick Ide Honda - Rochester, New York

At Dick Ide Honda, I would correspond with customers via email in order to sell them a car.

03/2006 to 03/2007

Bartender

Genesse Valley Club - Rochester , New York

Here I was a bartender for a city club, in which I worked there 1 of 2 bars. Along with doing a lot of banquet and private party.

12/1999 to 03/2007

Cashier/Customer Service/Pizza

Wegmans Food Corp. - Rochester, New York

This was my first job. I worked here for 7 years and in that time I work in three different departments. All of which dealt directly with customer service.

EDUCATION

2004

Associate of Science: Business Admin

Monroe community college - rochester, New York , USA

2002

High School Diploma

Penfield High School - Penfield, New York

I graduated with a New York State Regents degree.