

Sheri Maaske

Huntington Beach, CA

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WORK EXPERIENCE

Server

Electra Cruises - Newport Beach, CA - May 2014 to Present

Responsibilities

I setup, serve, and clean up on board luxury yachts for various functions such as, weddings, quinceaneras and banquets for up to 300 guests. I also serve alcohol when the function has bar service.

Server

HMS Host - Santa Ana, CA - October 2010 to April 2013

Responsibilities

I was a server for California Pizza Kitchen and for Rubies Diner at John Wayne Airport. I provided our guests with all aspects of hospitality from the start of their experience at our restaurant to the finish of their meal.

Accomplishments

I feel that I represented our company in a positive manner to our guests so that their experience would be a memorable one so they would be a repeat customer.

Skills Used

Customer service, cash handling, positive guest interactions

Recruiter Assistant

Department of Commerce - Van Nuys, CA - November 2008 to June 2010

Responsibilities

Submitted Civil Service Test to potential candidates for employment for the 2010 Census. Also verified I-9 information and ID for them.

Skills Used

Public speaking in front of large crowds. Explained all aspects to completing test and completion of necessary paperwork.

Human Services Technician

Kern County and County of Riverside - Moreno Valley, CA - February 1999 to July 2006

Responsibilities

Case management for continuing and new cases of families that applied or were already receiving public assistance (cash aid, foodstamps and MediCal). Also handled all aspects of clerical functions.

Accomplishments

I was able to help many families in need who had serious problematic situations.

Skills Used

Empathy, patience, all clerical duties necessary

EDUCATION

Working on in Mortuary Science

Cypress College - Cypress, CA
2010 to 2012

SKILLS

Case Management, Micros experience, POS, cash handling, banquet service, customer service

ADDITIONAL INFORMATION

I have a current food handlers card.