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Objective

To obtain a position with a company that promotes hard work, has plenty of room for advancement, and where I can use my skills to benefit both the customer and the company.

Work History

Nov 2007 **Server/Bartender**
To Applebee's
April 2013 Gold River, CA

Waited tables, bartended and trained new hires.

- Employee of the month first month hired
- Won all sales competitions at the store for duration of employment
- Won Northern CA Regional sales competition

Dec 2006 **Server/ Bartender**
To Jim n Nicks
Oct 2007 Gardendale, AL

Waited tables, served drinks and trained new hires for to go orders (taking and packaging).

Oct 2004 **Customer Service Rep/Sales Associate**
To Cingular Wireless through Convergys
Dec 2006 Clarksville, TN

High volume call center environment, dealing with escalated callers, turning them into happy paying customers.

- Used multiple systems on computer
- Team Lead
- Used high level of problem solving for billing analysis and technical support
- Top salesperson many months in a row

References

Beverly Lynn (916) 564-5296
Michelle Ochoa (925) 273-4346