

**Katrina A Strandberg**  
**212 D st**  
**Apt 7**  
**Roseville, ca 95678**  
**Tel: (916) 749-2501**  
**Email: wouldntlike2knw@outlook.com**

## **Objective**

To obtain a position with a company that promotes hard work, has plenty of room for advancement, and where I can use my skills to benefit both the customer and the company.

## **Work History**

*Nov 2007      **Server/Bartender***

*To                      Applebee's*

*April 2013              Gold River, CA*

**Waited tables, bartended and trained new hires.**

- Employee of the month first month hired
- Won all sales competitions at the store for duration of employment
- Won Northern CA Regional sales competition

*Dec 2006      **Server/ Bartender***

*To                      Jim n Nicks*

*Oct 2007              Gardendale, AL*

**Waited tables, served drinks and trained new hires for to go orders (taking and packaging).**

*Oct 2004      **Customer Service Rep/Sales Associate***

*To                      Cingular Wireless through Convergys*

*Dec 2006              Clarksville, TN*

**High volume call center environment, dealing with escalated callers, turning them into happy paying customers.**

- Used multiple systems on computer
- Team Lead
- Used high level of problem solving for billing analysis and technical support
- Top salesperson many months in a row

## **References**

Beverly Lynn (916) 564-5296  
Michelle Ochoa (925) 273-4346