

## Sheila Helems

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### **Summary**

Talented bartender successful at consistently delivering the highest quality service. Fast worker who always goes the extra mile to sell more and keep customers happy. With more than four years experience.

### **Highlights**

- Bar management
- Excels at up-selling
- Flexible schedule
- Inventory control
- Supervision and training
- Calm under pressure
- CA food handler certified

### **Experience**

The Blind Pig

February 2014 to May 2014

**Manager/ Bartender**

Carmichael, CA

Provided prompt, efficient, friendly, and quality service at all times. Accurately balanced cash register. Consistently kept bar and work areas clean and sanitary in compliance with bar standards and local, state, and federal laws.

Hock Farm Craft & Provisions

March 2013 to February 2014

**Bartender/ Barback**

Sacramento, CA

Effectively handled customer complaints and special requests. Thoroughly explained the characteristics and descriptions of wines and champagnes on the wine list to customers. Quickly mixed a variety of simple and complex cocktails.