

HUGO R. GUTIERREZ

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SUMMARY

Bartender with more than 2 years experience in a high energy Sports Entertainment bar setting. Motivated food serving professional with 5+years food and beverage experience in casual and fine dining.

HIGHLIGHTS

- ServSafe certified
- Training for TEAM Certification
- Mastery of classic cocktail recipes
- Fine wines expert
- Espresso and coffee knowledge
- Friendly and enthusiastic
- Gregarious and positive personality
- Extensive POS equipment knowledge
- Strong mathematical aptitude
- Flexible schedule

ACCOMPLISHMENTS

Stocked bar with beer, wine, liquor and related supplies.

Took food orders and relayed orders to kitchens or serving counters.

Made and served drinks to guests and cocktail servers following established guidelines, procedures and policies. Trained new employees. Spoke with patrons to ensure satisfaction with food and service.

EXPERIENCE

ANGEL STADIUM - ARAMARK SPORTS

Anaheim, CA

03/2011 to 09/2013

Bartender

Strictly abided by all state liquor regulations, particularly in regard to intoxicated persons and minors. Quickly mixed a variety of simple and complex cocktails. Consistently kept bar and work areas clean and sanitary in compliance with bar standards and local, state, and federal laws. Greeted all customers, recorded correct orders and performed cashiering duties including cash and credit card payments. Promoted positive customer and associate relations through courtesy, service and professional appearance. Maintained a positive working relationship with fellow staff and management.

THE PARTY STAFF

Costa Mesa, CA

08/2012 to 01/2013

Bartender/Server

Provided prompt, efficient, friendly, and quality service at all times. Greeted newly seated guests in a friendly and timely manner. Set up special events and private parties. Cleaned and stocked glassware, assisted with beverage service and transported dishes to the kitchen. Consistently kept bar and work areas clean and sanitary in compliance with bar standards and local, state, and federal laws. Quickly mixed a variety of simple and complex cocktails.

RED LOBSTER

Costa Mesa, CA

04/2007 to 09/2009

Server

Greeted guests and sat them at tables or in waiting areas. Informed patrons of establishment specialties and features. Inspected dining and serving areas to ensure cleanliness and proper setup. Performed serving, cleaning, and stocking duties in establishments. Placed food servings on plates and trays according to orders or instructions. Used all food handling standards. Wrote patrons' food orders on order slips, memorized orders, and entered orders into computers for transmittal to kitchen staff. Observed diners to anticipate any additional needs and respond to requests. Delivered exceptional service by greeting and serving customers in a timely, friendly manner. Correctly calculated charges, issued bills and collected payments.

Maintained a professional tone at all times, including during peak rush hours. Received frequent customer compliments for going above and beyond normal duties.

EDUCATION

HIGH SCHOOL DIPLOMA: GENERAL STUDIES & MAJORED IN MUSIC

San Gabriel High School, San Gabriel, CA

CERTIFICATE COMPUTER REPAIR: A+ CERTIFICATION

Compton Community College, Los Angeles, CA

MIXOLOGY

National Bartenders School, Orange, CA