

KATRINA ARRIETA

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professional summary

Food service professional adept at FOH and BOH operations. Demonstrated team leader with excellent staff management skills.

skills

- Serv-Saf Manager Food Handlers
- Point of Sale (POS) system operation
- Proven cost-control expert
- Conflict resolution techniques
- Passion for customer satisfaction
- Strong work ethic
- Natural leader
- Inventory control and record keeping

work history

Server

La Brea Bakery

May 2012 - Feb 2014

- Interacted positively with customers while promoting hotel facilities and services. Downtown Disney
- Promoted a positive atmosphere and went above and beyond to guarantee each customer received exceptional food and service.
- Maintained orders in a timely manner with excellent service.
- Kept the floor clean at all times.

Assistant Manager

Santa Fe Importers

Apr 2011 - May 2012

- Maintained a safe working and guest environment to reduce the risk of injury Seal Beach, California and accidents.
- Oversaw front of house personnel to maintain adequate staffing and minimize overtime.
- Recognized and formally acknowledged outstanding staff performance to boost company morale and productivity.
- Carefully interviewed, selected, trained and supervised staff.
- Managed up to six employees.
- Inventory on all groceries in front of the house.
- Ordered produce weekly.
- Prepared for and executed new menu implementations.
- Calculated both registers and safety deposits each night.
- Conducted timely performance evaluations for all front of house staff.
- Led and directed team members on effective methods, operations and procedures.
- Correctly calculated inventory and ordered appropriate supplies.

education

GED:

Cypress College

2012

Cypress, California