

Varinia Ginn

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Summary of Qualifications:

- 8 years experience in a high-volume, fast-paced restaurant setting
- Current Certification of Food Handlers Card
- Able to provide excellent customer service by anticipating customers needs
- I have a passion for food and culinary arts
- Ability to communicate with clients in a friendly and congenial manner
- Flexible, ability to work independently, positive attitude, strong organization skills
- Professional, dependable individual with strong work ethic and outstanding interpersonal skills
- Keen ability to upsell menu items
- Upscale Banquet Server
- Outstanding organizational and time management skills
- Proven ability to work independently
- Excellent people skills

Work Experience:

07/14-Current

Centerplate Staffing (Levi's Stadium)

San Jose, CA

Banquet Server

- Contribute to goal of 100% customer satisfaction through personal commitment to teamwork and service.
- Support banquet operations by assisting in executing catered events and functions in accordance with Centerplate standards, guest expectations and specifications as per Banquet Event Orders and catering contracts.
- Well versed in offering guest services reflecting high standard
- Capable of anticipating guests' needs and fulfilling them appropriately
- Hands on experience in maintaining a professional yet comfortable attitude
- Greet guests as they arrive in the banquet hall
- Explain menu items and food content
- Ensure consistency in presentation of food items
- Maintain kitchen and buffet tables sanitation and cleanliness

8/10-7/11

Comfocare Senior Services

Campbell, CA

Caregiver

- Ability to accurately follow and process written and verbal instructions
- Provides personal care and homemaking services in the home setting to clients and families who are unable to perform these activities independently
- Conforms to all agency policies and procedures including providing care, compliance with the agency Bill of Rights, observing client/family confidentiality, and adhering to agency dress code

01/89-12/97

Denny's Restaurant

San Jose, CA

Food Server

- Takes food and beverage orders, places orders using POS system, delivers orders, checks back after delivery of food to ensure guest satisfaction, observes guests to respond to any additional needs .
- Maintains table appearance by pre-bussing, checks drink levels, removes clutter and provides adequate napkins, etc
- Presents check for payment and provides change as needed. Keeps station clean, sets up and takes down station tables appropriately.