

Alisha S. Thottam

Address: 278 S 19th S San Jose, CA 95116

Phone: 707.419.9392

E-mail: alishathottam@gmail.com

Objective

My objective is to obtain a server position at Levi's Stadium.

Experience

Olive Garden

Oct 17, 2013 – April 24, 2014

Position: Server

The main responsibilities here include customer service, multitasking, communication, problem solving, time management, teamwork, sales, and money management as well working quickly and effectively in a fast paced environment.

New York Pizza Express

Mar 2011 – Oct 2011

Position: Team Member

My main responsibilities included making pizzas, folding boxes to place pizza inside, cashiering, inventory, answering phone calls, washing dishes and cleaning.

ALDEA Family Services (Volunteer)

Feb 2012 – Mar 2012

Position: Front Desk

My main responsibilities here were to sign in the foster children for their appointment with the given clinician. I also had the responsibility of watching over them as they waited considering some were fairly young children and sometimes parents had multiple children to look after if they came. I answered phone calls, created flyers, and occasionally filed paperwork and was of general assistance.

Education

San Jose State University

Aug 2013 – May 2015

Major: Sociology with a concentration in Social Interaction

Minor: Business

✓ Relevant Courses: Quantitative Research - Statistics in Social Sciences - SOC 100W (writing course) - Sociology of Media - Introduction to Marketing - Race and Ethnic Relations - Socialization and Identity - Introduction to Business - Information Systems

Solano Community College

Aug 2010 – May 2013

Degrees: AA in Sociology of Transfer

AA in University Studies in Liberal Arts

✓ Relevant Courses: Research Methods in Behavioral Science - Sociology - Sociology of the Family - Psychology - Psychology of Woman - Public Speaking - Statistics

Armijo High School

Aug 2006- May 2010

Diploma and IB Certificate received

Skills + Traits

Customer Service experience + Proficient with computers in both PC and Mac + Very friendly + Exceptionally organized + Goal oriented self-starter + Flexible + Punctual/Dependable + Can Multitask Effectively + Problem Solver + Bilingual (English & Malayalam) + Well developed verbal and writing skills + My focused major in Sociology at SJSU continues to help me understand my society fuller as well as keep me motivated to continue to be of service to the community.