

Rafael Gonzalez

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OBJECTIVE

My prime objective is to strengthen my communication skills with in the classroom and workplace so that I may use these skills to better reinforce my future goals in Network Communications. I plan to utilize the knowledge given to me by working with others with in the company to ensure a successful community.

SKILLS & ABILITIES

- Detail Oriented
- Effective Sales Skills
- Customer Service
- Positive attitude and work well with others
- Basic Knowledge of Computer Hardware and Software
- CCNA certification in progress
- Bi-Lingual (English & Spanish)
- Cash handling

EXPERIENCE

- Kmart August 2012-march 2013
- Worked as a cashier as my first job was left with the task of helping each customer the best I could while also signing the customer up with our membership and credit card. I also was trained to help in other departments while the main person took their lunch or break. Would bring the carts when empty and would also help return items to each department.
- Sears September 2013- March 2014
- Worked as a team in the hardware, fitness, and lawn and garden department. Our team would always have a positive attitude and would help each customer the best we could while also doing our tasks of keeping our members happy and helping them with each question they had. I would also help with the weekly ad by helping put our discount signs for the week.

EDUCATION

Devry University Fremont, Ca

Network Communication Management