

Beverly Henry



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Experience

Bakery Clerk, **Ralphs Grocery Company**, San Diego, CA

April 2014-Current

- Prepare, package, and display products
- Greet each customer
- Take phone and walk in specialty orders
- Work as a team to give the absolute best customer service
- Make sure all displays are full and clean at all times

Server/hostess, **Buffalo Wild Wings**, West Covina, CA

January 2013-January 2014

- Took to-go orders
- Took dine-in orders promptly and recommend an appetizer or beer (up-selling)
- Ensured all orders are correct and are delivered to table in a timely manner
- Engaged with guests, make them feel welcome and comfortable

Customer Service, **GameWorks**, Ontario, CA

April 2011-October 2012

- Sold gameplay cards and helped customers with related gameplay problems or questions
- Performed minor upkeep of games and other stores assets
- Merchandised and sold retail products (candy, toys, board games, etc.)
- MCed store wide events for large groups
- Assisted in inventory and merchandise accounting procedures

Education

Salon Success Academy
Upland, California

2009

Upland Christian High School
Upland, California

2008

Skills

- 8+ years of customer service within the food industry
- Exceptional aptitude involving customer service, large group management, and planning
- Effective abilities in organizing, managing, and multi-tasking
- Proficient in Microsoft Word
- Proficient with POS/ Micros

Friday
Call back on Thursday.
Oct 10m
Friday @ 2pm
Long Bell office