

Terence M. Musca

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EDUCATION

Bachelor of Art, English, June 2011
California Polytechnic State University, San Luis Obispo, CA
(Minor in Philosophy, Background in Business Administration)

Related Courses

Financial Accounting
English (from Medieval – Modern)
Linear Algebra through CS Apps
Ethical & Environmental Ethics
Micro & Macroeconomics
California Constitution/Government

Networks Illustrated, Princeton University
Linear Algebra through CS Apps, Brown University
Maps and the Geospatial Revolution, Penn State U
Software as Service, UC Berkeley
Programming Methodology, Stanford University
Programming Abstractions in C++, Stanford University

TECHNICAL SKILLS

Computer Skills: Hardware: PC and Macintosh
Software: Python, Ruby on Rails, Java, HTML5, Microsoft Office, Microsoft Word, Outlook, Chrome, Safari, Explorer, Windows, Excel, PowerPoint, and various other media related software.

EMPLOYMENT EXPERIENCE

Piazza Technologies, Inc.

Palo Alto, CA, 2013 – present

- Data research and data analysis – refining data quality and analyzing data in system
- Customer Relationship Marketing through Salesforce
- Customer service through technical writing, Skype face-to-face and telephone

Merchandise Supervisor, Modesto Tobacco & Candy, MTC
Modesto, CA, Summer 2008, 2009 & 2010

- Trained new employees using Excel spreadsheet and Word
- Individually merchandised 12 gas stations around Central Valley
- Created work procedure instructions for follow-on employees

Cashier/Juicer, Lucy's Too Juice, Cal Poly
San Luis Obispo, CA, October 2007 – June 2009

- Trained new employees on computer register
- Open/closed register independently, while handling money for the company
- Processed customer orders, blended smoothies and cleaned up afterwards

AWARDS & HONORS

International Baccalaureate

American Association of Airport Executives Scholarship

American Legion, CA, Boys State Nominee

Senior Class Vice-President

Debate Team State Nominee