

My name is Kirsten Garber. I have been in Customer service industry for over a decade. I have learned that customers are first! With my ability to sell the guest on myself and our product, the customer becomes a repeat and loyal consumer of my product. I pride myself in being professional and educated with new and better products. Every day I look forward to the excitement and new challenges this field brings and a personal and professional level. I drive myself to blow people's minds any way possible. With my experience, education and charisma for this profession, I believe we can do it together.

Experience

March 2007-present	Oc Tavern Sports Bar & Grill	San Clemente, CA
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Bartender/Mixologist

- Comprehensive knowledge of inventory on hand, drink mechanics and drink pricing.
- Trained and communicated proper service standards.
- Demonstrated the ability to provide guests with genuine hospitality and deliver exceptional service.
- Three time best San Clemente drink contest winner.
- Demonstrated the ability to help multiple guests at one time, while accumulating average sales of \$1500
- Collected money and give accurate change for drinks served, tilt was always accurate.

July 2006-Feb 2007	BeachFire	Ladera Ranch, CA
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Catering/Bartender

- Tips training certificate.
- Wedding and private party set up.
- Ability to keep the bar organized, stocked, and clean.
- Aloha computer system trained.
- Highly skilled in mixing, pouring, and garnishing cocktails.
- Track record of taking and delivering orders quickly.

March 2005-July 2006	Dave & Busters	Irvine, CA
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Cocktail Server

- Ability to sell beverages and other bar menu items.
- Removed unclean glasses and utensils.
- Delivered food and beverages through large crowds.
- Stocked buss stations, performed buffet setup and refill.
- Cleaned and set up tables to restaurants standards.
- Anticipate and reply to guests needs.
- Served large corporate events, Birthdays, and Large private parties.

June 2004-Feb 2005	Bj's Restaurant & Brew house	Laguna Hills, CA
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Food Server

- Advised patrons on a 200 item menu.
- Maintain service standards.
- Served alcohol in accordance with California state laws.
- Handled food, subs, and special requests efficiently.

Education/Certifications

Sep 2002-June 2004	Saddleback College	Mission Viejo, CA
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Associate of Arts and Liberal Studies

- Tips Training Certificate.
- Three time best San Clemente Drink Contest winner.