

Frank D. Vasconcellos  
Bartender

14974 Patton Avenue  
San Leandro, CA 94578

(510) 557-2451  
franks2010bullet@gmail.com

SUMMARY

Highly skilled customer service friendly and professional bartender with extensive knowledge and expertise in cultivating a comfortable, welcoming and hospitable atmosphere for new and returning patrons

RELEVANT PROFESSIONAL EXPERTISE and EXPERIENCE

Hilton Garden Inn  
Emeryville, CA

September 2014 – Present

Tiki Bar  
Modesto, CA

May 2010 – November 2011

Club Rumor  
Hayward, CA

March 2001 – February 2002  
April 2006 – December 2006

- ❖ TIPS Certified, highly skilled in mixing ingredients such as liquor, soda, water, sugars and bitters, adding garnishes and serving drinks in keeping with bar's specifications
- ❖ Operated register and verification machines with a superb attention to detail
- ❖ Maintained inventory on hand and tracked record of taking and delivering orders quickly
- ❖ Comprehensive knowledge of drink mechanics
- ❖ Check identification of customers to verify age requirement for purchase of alcohol
- ❖ Able to help guests in selecting menu items and recommending specialty drinks based on patron's preferences
- ❖ Slice and pit fruit for garnishing drinks and cleaned and sanitized bar and equipment and replenish supplies
- ❖ Proactive response to limit problems and liability to the club with relations to customer's excessive drinking by offering soda and/or coffee (at club's expense), offering taxi's or other transportation
- ❖ Clean glasses, utensils and all bar equipment ensuring they are clean and appealing to the eye
- ❖ Planned, organized and controlled operation of a cocktail lounge or bar, including serving snacks or food items to customers seated at bar, including appetizers, cold meat/cheeses and crackers
- ❖ Prepared daily shift by planning bar menu including drink recipes and advertised on social media to attract additional customers to the bar

ADDITIONAL PROFESSIONAL EXPERIENCE

Embalmer / Funeral Arrangement Counselor  
Santos-Robinson Mortuary,  
San Leandro, CA

Embalmer / Funeral Arrangement Counselor  
Daniels Chapel of the Roses  
Santa Rosa, CA

Customer Service Representative  
Ford Genuine Part Distributer,  
San Leandro, CA

Funeral Arrangement Counselor  
Crippen & Flynn Woodside Chapel,  
Redwood City, CA

Funeral Arrangement Counselor  
Holy Angels Funeral and Cremation Center,  
Hayward, CA

Funeral Arrangement Counselor  
Chapel of the Chimes Memorial Park,  
Hayward, CA

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**PERSONAL and PROFESSIONAL REFERENCES**

Cliff Tatum  
(Friend of 14 Years & Colleague at Tiki) 209-403-1132

Nikko Allen  
(Owner/Manager Club Rumor) 209-572-1203, or  
510-862-7360

Vicki Shepard (Friend of 25 years) 408-243-4430

Roxanne Porter (Friend for 32 Years) 510-501-8718

Jack Hascall  
(Owner Tri-City Cremations) 510-853-4867, or  
510-494-1984