

Frank D. Vasconcellos

Bartender

14974 Patton Avenue
San Leandro, CA 94578

(510) 557-2451
franks2010bullet@gmail.com

SUMMARY

Highly skilled customer service friendly and professional bartender with extensive knowledge and expertise in cultivating a comfortable, welcoming and hospitable atmosphere for new and returning patrons

RELEVANT PROFESSIONAL EXPERTISE and EXPERIENCE

Hilton Garden Inn
Emeryville, CA

September 2014 – Present

Tiki Bar
Modesto, CA

May 2010 – November 2011

Club Rumor
Hayward, CA

March 2001 – February 2002
April 2006 – December 2006

- ❖ TIPS Certified, highly skilled in mixing ingredients such as liquor, soda, water, sugars and bitters, adding garnishes and serving drinks in keeping with bar's specifications
- ❖ Operated register and verification machines with a superb attention to detail
- ❖ Maintained inventory on hand and tracked record of taking and delivering orders quickly
- ❖ Comprehensive knowledge of drink mechanics
- ❖ Check identification of customers to verify age requirement for purchase of alcohol
- ❖ Able to help guests in selecting menu items and recommending specialty drinks based on patron's preferences
- ❖ Slice and pit fruit for garnishing drinks and cleaned and sanitized bar and equipment and replenish supplies
- ❖ Proactive response to limit problems and liability to the club with relations to customer's excessive drinking by offering soda and/or coffee (at club's expense), offering taxi's or other transportation
- ❖ Clean glasses, utensils and all bar equipment ensuring they are clean and appealing to the eye
- ❖ Planned, organized and controlled operation of a cocktail lounge or bar, including serving snacks or food items to customers seated at bar, including appetizers, cold meat/cheeses and crackers
- ❖ Prepared daily shift by planning bar menu including drink recipes and advertised on social media to attract additional customers to the bar

ADDITIONAL PROFESSIONAL EXPERIENCE

Embalmer / Funeral Arrangement Counselor
Santos-Robinson Mortuary,
San Leandro, CA

Funeral Arrangement Counselor
Crippen & Flynn Woodside Chapel,
Redwood City, CA

Embalmer / Funeral Arrangement Counselor
Daniels Chapel of the Roses
Santa Rosa, CA

Funeral Arrangement Counselor
Holy Angels Funeral and Cremation Center,
Hayward, CA

Customer Service Representative
Ford Genuine Part Distributer,
San Leandro, CA

Funeral Arrangement Counselor
Chapel of the Chimes Memorial Park,
Hayward, CA

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PERSONAL and PROFESSIONAL REFERENCES

Cliff Tatum (Friend of 14 Years & Colleague at Tiki)	209-403-1132
Nikko Allen (Owner/Manager Club Rumor)	209-572-1203, or 510-862-7360
Vicki Shepard (Friend of 25 years)	408-243-4430
Roxanne Porter (Friend for 32 Years)	510-501-8718
Jack Hascall (Owner Tri-City Cremations)	510-853-4867, or 510-494-1984