

Marissa Dufault

Manager



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OBJECTIVE: : To seek the position of Manager and to apply my best customer services to get excellent career

RELEVANT SKILLS

Management: Excellent time management and scheduling skills. Easily able to meet the needs of multiple guests at once. Proficient in multitasking as well as delegating authority to employees in a team environment. Developed and implemented employee training programs to ensure service uniformity and client satisfaction.

Bartending: Great ability to multi-task. Able to communicate with co-workers to maintain efficient customer service standards. Also very skilled at creating customer rapport and repeat business. Proficient in stocking abilities and cash handling procedures as well as inventory count and control.

EMPLOYMENT

- 2014 Self Employed, Dufault Independent Contracting
I have my own baking company. I work as a promotional model. I work as a CMT
I work as a freelance bartender. I also work as a personal trainer
- 2013 Bartender, Classique Catering
I am responsible for my bar throughout my shift. I inventory at the beginning and end of each shift. Make drinks and am responsible for my cash drawer at each event. The events range from weddings, corporate events, political rallies, non profit fundraisers and theater productions plus many others
- 2011 Bar Manager, Pocket Bistro
In charge of serving customers, stocking bar, bar inventory, and maintaining register counts prior to and after work shift. Also responsible for verifying other server's count outs as well as maintaining a functional and efficient front of house
- Nov 2008- April 2009 Bartender, MoMo Lounge
In charge of serving customers, stocking bar, nightly bar inventory, and maintaining register counts prior to and after work shift.
- 2001-2004 Manager/Bartender, River Rock Café.
In charge of scheduling, customer dining and bar service. Cash and bank management, as well as ensuring efficient restaurant operation through employee training programs which I developed and implemented.
- 2001-2009 Platinum Promotions, GC Marketing Promotions, Lucky415 Promotions, Marshall Doll Promotions, Event Pro Strategies
Listen to and fulfill the needs of a client's marketing needs to expand their brands specific needs. Successfully project positive product marketing and increase

awareness to motivate sales.

EDUCATION

- 1991-1995 Obtained High School Diploma from El Sereno High School, with honors in English, Math, and History.
- 1998 Attended American River Junior College. Studies in: Marine Biology, Philosophy, Psychology, and Critical Thinking
- 2009 The Art Institute of San Francisco. Obtaining a Bachelors of Science Degree in Fashion Marketing and Management

I have a current Food handlers certification. Also I have received certifications in Management skills, customer service standards, CPR and Personal training.

The list of employers in it's entirety;

- Steve's Place Pizza, Eastern/Arden also Howe Ave (Shift Manager)
- Round Table Pizza, Norwood (Assistant Manager)
- El Toritos , Arden Way (Server)
- JJ Norths Sunrise (Server)
- Lori's Little Shack By the Railroad Track, Sunrise (Bartender)
- River Rock, Roseville (Bartender, Server, Bar Manager)
- A Tavola, Town and Country (Hostess)
- M Bar, Folsom (Bartender)
- Happy Harbour, Rio Vista (Bartender)
- Zokkolos, Capitol Ave (Bartender)
- Joey B's, Capitol (Server)
- Zokkus, J Street (Bartender)
- Momo Lounge, J Street (Bartender)
- Sacramento Brewing Company, Town and Country (Server)
- Pocket Bistro, Riverside (Bar Manager)
- Tokoyo Fros, Howe Ave (Server)
- Silk, Del Paso Blvd (Bartender)
- Classique Catering(Banquet Bartender)
- The Riverside Clubhouse (Bartender)
- Easy on I
- Vallejos