

Cody N. Vickers

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OBJECTIVE

To obtain a responsible position in a supportive environment where I can help the organization grow in value utilizing my experience, capabilities and abilities.

QUALIFICATION HIGHLIGHTS

- Results-oriented cashier and server with more than eight years of experience in merchandising and customer service.
- Proficient and effective inventory manager and order writer
- Fluent in English and knowledgeable of the meaning and spelling of words, rules of composition, and grammar.
- Effective team member. Motivate other team members to achieve goals.
- Demonstrate strong work ethic. Optimistic about ability to perform the job and tenacious in achieving success.

PROFESSIONAL EXPERIENCE

Trader Joe's, Sacramento, CA 2007 to 2012

Cashier / Crew Member

- Provided exceptional customer service and support.
- Developed reputation for prompt, efficient service with high level of accuracy.
- Maintained thorough knowledge of store merchandise to provide helpful advice to customers.
- Responsible for managing all the credit card and cash transactions in Grocery store environment.
- Responsible for balanced cash draw at close of shift.
- Responsible for receiving, organizing, and verifying the count of the P.M. Delivery
- Ordered product and maintained inventory for multiple sections in the store including: soda/juice/water, wine/liquor, Deli, Bread, Grocery, cookies/candy, and general grocery

Olive Garden, Arden, CA 2006 to 2008

Food Server

- Provided excellent, fast and friendly service
- Effectively able to multitask and offer help as needed to teammates
- Answered questions about menu selections and made recommendations when requested
- Skillfully anticipated and addressed guest's service needs
- Managed closing duties, including restocking items and reconciliation of the cash drawer

Spirit Halloween Stores 2005 to 2007

Merchandiser

- Set up individual sections of the store, emphasizing product placement and promoting top sellers
- Created and maintained displays of products
- Assisted buyers with knowledge of sales trends and anticipating customer's needs
- Verified accuracy of load deliveries daily
- Maintained inventory by restocking shelves with product from inventory; observing inventory levels; reordered when levels appear low; arranging for return and credit for damaged products.