

OBJECTIVE COOK/FOOD PREPARER & SERVER/CUSTOMER SERVICE/CASHIER/DISHWASHER**QUALIFICATIONS SUMMARY**

- 5+ years of Food Service, including Hospital & Fast Food experience
- Excellent Customer Service including Retail Sales and Cashiering
- Two years Housekeeping experience
- Take pride in efficiency: Flexible, available any shift, energetic, and focused in busy environments

EDUCATION & TRAINING**Culinary Certificate, CHEFS PROGRAM (6 months training), S.F.**

Completed Internship at Davies Medical Center & Willie Brown Center, 2005-2006 & 2006-2008

Classroom training from the City's Executive Chefs and food professionals:

- Eric Tucker, Executive Chef of Millennium, Vegetarian cuisine
- Robert Helstrom, Executive Chef of Kuleto's, Italian cuisine
- Ernestine Howard, Wendy's Cheesecake Bakery

EXPERIENCE DETAILS***Food Services & Preparation – Hospital & Fast Food Establishments***

- Trained new servers in customer service, cashiering, cleaning, and stocking
- Prepared special dietary beverage and food orders quickly and efficiently for hospital patients
- Cashiered and balanced cash drawers accurately
- Assisted staff and managers with related food preparation and related work duties
- Cleaned and maintained tables, counters, drink dispensers, coffee area, and others regularly
- Answered phone calls regarding operating hours, specials, and staff availability.

Customer Service / Retail Sales

- Greeted customers, promptly took and prepared their orders
- Answered questions about selections, and promoted food and drink specials
- Memorized dozens of menu items, and quickly served food and beverage orders
- Checked on store supplies to make sure all were stocked and that all areas were clean and safe
- Prepared and verified bills and credit cards, applied any coupons, and handled cash transactions

Housekeeping/Janitorial

- Sweep, mop, scrub, dust, wax and polish furniture, windows, floors, walls, furnishings, equipment, and hardware.
- Clean and disinfect washrooms, laboratories, and bedrooms; move equipment and furniture
- Keep bathroom supplied with paper, towels, and soap; Order and distribute custodial supplies; Maintain inventory
- Collect and dispose of waste and garbage

*****WORK BACKGROUND*****

Food Service	The Box Lunch, South S. F., S.F., CA	12/11-1/13
Outreach Aide	Community Outreach Opportunities, S.F., CA	2009-2010
Food Prep - Customer Service	Arriba Juntos, San Francisco, CA	2008-2009
Janitor (Night Shift)	Ana's Housekeeping, San Francisco, CA	2006-2008
Cashier - Customer Service (Day Shift)	Wendy's Cheesecakes, San Francisco, CA	2006-2008
Hospital Food Preparer	Davies Medical Center, San Francisco, CA	2005-2006
Food Services - Cashier	McDonald's, Daly City, CA	2001-2005

OBJECTIVE COOK/FOOD PREPARER & SERVER/CUSTOMER SERVICE CASHIER/HOSTESS/JANITOR OR HOUSEKEEPER

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