

# **Sarah Batchelder**

10065 Cherry Hill Place  
Grass Valley, CA 95949

(860) 818-2321  
Sarah.batchelder@ymail.com

## **Summary**

- Seven years of customer services and sales experience
- Three years of restaurant experience
- One year of fine dining experience
- First Aid Certified through American Red Cross

## **Work Experience**

- Helped customers meet their needs
- Increased sales by upselling foods and beverages
- Acquired bottle service
- Promoted specials
- Systemized payout sheets
- Prepared restaurant for shifts
- Worked with multiple POS Systems
- Addressed dissatisfied customers
- Solved problems
- Collected knowledge about the menu
- Trained new employee's
- Calculated percentages
- Managed a team
- Made the schedules
- Interviewed potential employee's
- Demonstrated Professionalism

## **Education**

**Sierra College, Rocklin CA- Liberal Arts Major**  
Anticipated Completion date of AA. Degree: May 2015

**Asnuntuck Community College, Enfield CT- Liberal Arts Major**  
2012-2014

**Enrico Fermi High School, Enfield, CT**  
Graduated in 2012

## **Employment History**

**Sakura Garden** -South Windsor, CT  
*Server* 2014

**Golden Irene's** -Windsor, CT  
*Server* 2013-2014

**Cracker Barrel Old Country Store** -East Windsor, CT  
*Server* 2012-2013

**Shaker Farms Market** -Enfield, CT  
*Manager* 2008-2012