

Work Experience:

Panera Bread

Manager

3/1/13-4/15/2014

Oversee Operation with focus on Guest Service, FOH/BOH staffing, scheduling, staff coaching/development, training ,inventories, cost analysis, sales building, cash handling/tendering, operation maintenance/repairs, overall execution of Operation to maintain profitability.

KTVU Channel 2 Jay Martinez

Freelance Newsroom Assignment Editor

10/07-9/12

Duties: Obtain News Stories for on-air live/online News Broadcast for Television

Operations Manager/Kitchen Manager

Hard Rock Cafe

San Francisco

6/06-6/1/07

Duties: Operation seated 380 guests with full service bar.Oversee FOH/BOH staff, scheduling, staff development, training ,inventory, shift meeting, sales building, cash handling/tendering, execution of operation to maintain profitability.

Pasta Pomodoro

General Manager Donna/District Manager

6/05-6/06

San Francisco

Emeryville

Boutique style quick service restaurant with heavy influence on to-go orders.

Duties:

Oversee Operation, Guest Service, FOH/BOH staff, scheduling, staff development, training ,inventories, shift

meeting, sales building, cash handling/tendering, operation maintenance, overall execution of operation to maintain profitability.

Restaurant 1505 Robert West/Chef/Partner

Partner/General Manager

Modesto

8-1999-5/05

American Bistro that seated 120 in a cosmopolitan design with Full Bar with a rotating drink/wine/food menu monthly. Private Dining Room for special events and Banquets.

Duties: Oversee Operation, Guest Service, FOH/BOH staff, scheduling, staff development, full service bar, wine program, menu development, training ,inventories, shift meeting, sales building, cash handling/tendering, operation maintenance and repair, overall execution of operation to maintain profitability.

Hazels Fine Dining

Bartender/Server

Modesto

9/98-8/1999

California/French style restaurant focusing on seven course dining with full bar and banquet room.

Duties: Execute Guest Service with a Seven Course Menu in a small dining room and large parties in Banquet room. Guest Service , server side work, assist busser, dishwasher and expediter in ensuring steady service in rush. Firing of tickets with line, to ensure consistent delivery of food amongst guests. Make drinks in timely manner with recipe adherence. Maintain cleanliness at all times and refresh bar.

Ritz-Carlton Hotel Pinto Santiago

Server/Banquets/Room Service

Marina Del Rey/ San Francisco

1994-9/1998

Luxury Hotel

Duties: Luxury Hotel with F&B outlets with a high attention to Guest Service detail for Ladies and Gentlemen. Guest Service including , server side work, function/banquet setup and breakdown, Ensuring exceptional execution with planning and increasing accuracy to anticipate guest needs. Maintain cleanliness at all times in server, dining room, expo line and refresh bar. Maintain Fresh Linen, folded napkins and sweep floors. Working with multiple departments to obtain overall goal of Five Star Service for Guests.