

# Julie Tanksley Zinnbauer

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## Objective:

Seeking an opportunity to utilize my skills in a full-time server position within the hotel industry.

## Education

**TERRANOVA HIGH SCHOOL, PACIFICA, H.S. DIPLOMA, 1983**

## Skills & Abilities

### MANAGEMENT, SALES, AND CUSTOMER SERVICE

- Retail Management and supervision experience
- Experience serving and working in the hospitality industry
- Skilled in showcasing and selling a variety of products

## Experience

### FOOD CLERK | SAFEWAY, MULTIPLE N. CALIFORNIA LOCATIONS | 1997-2013

- Regular stocking duties in multiple departments
- Operated cash registers and facilitated customer purchases
- Provided services in the floral department

### HOUSECLEANING SERVICES | SELF-EMPLOYED | PACIFICA & HALF-MOON BAY, 1991-1996

- Marketed and built own clientele for housecleaning services
- Thoroughly cleaned a variety of homes, accommodating their diverse needs.
- Purchased and utilized own cleaning supplies

### BANQUET SERVER | HYATT HOTEL, SAN MATEO | 1990-1991

- Served meals to hotel guests while demonstrating an attentive and welcoming attitude
- Ensured fast and accurate service
- Worked as a collaborative team player

### FLORAL DEPARTMENT MANAGER | SAFEWAY STORES, PACIFICA | 1984-1989

- Promoted from Floral Clerk to Department Manager in 1987 after creating successful small floral departments within two different Safeway store locations
- Managerial responsibility included supervision of two employees; scheduling their time and activities.
- Responsibility for purchasing and records management
- Responsibilities in floral arranging, as well as selling, and servicing customers' special needs

### WAITRESS | DENNY'S RESTAURANT, PACIFICA | 1983-1984

- Took accurate orders and served clients with hospitable customer service
- Upheld all safety standards and good food handling practices

### FOOD SERVER | MCDONALD'S, PACIFICA | 1983-1984

- Hired as a trainee/ part-time job in high school
- Worked the drive-through window with efficiency and friendliness