

Sasha Ulysse

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Professional Objective: To obtain a position as a restaurant server where I can maximize my hospitality and customer service skills and my ability to work well with people.

Education:

Bachelor of Arts in Consumer Affairs
California State University, Long Beach

May 2013

Key Qualifications:

- 3 years experience in the food service industry
- Banquet service for 150+ people
- Strong communication and interpersonal skills
- Micros computer system experience

Related Work Experience:

Courtyard Hotel by Marriott

Lead Server

February 2013-Present
Long Beach, CA

- Providing customers with quality service while maintaining serving standards
- Leading and managing all communication with team members to ensure a smooth workflow
- Analyzing and controlling inventory to fulfill customer requirements on a continual basis
- Servicing banquets for 150+ guests

The Daily Grind Espresso Bar

Barista

June 2011-February 2013
Long Beach, CA

- Providing attention to detail and fast customer service by making 40+ espresso drinks per hour
- Ordering, receiving and stocking supplies and retail products
- Creating signs to advertise store products and events

Other Work Experience:

Farmers Insurance

Insurance Agent Intern

February 2013- May 2013

Anaheim, CA

- Building relationships with new policy holders and collecting 60 insurance face sheets for business
- Developing a business plan with District Manager to ensure goals and determine responsibilities
- Reviewing plan objectives and reassessing strategies in order to align performance to sales goals

Professional Skills:

- Microsoft Word, PowerPoint and data input experience with Microsoft Excel