

**Darrylynn R. Gates**

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## Professional Profile

Talented, Ambitious, and Hard-worker interested in working a Front of House restaurant position.

- Ability to learn quickly
- Responsible, Reliable and hard working
- Ability to work part of a team AND independently
- Attention to detail
- Strong oral and written skills
- Professional appearance, demeanor
- Excellent customer service
- Cashier POS/scanning Use

## Professional Accomplishments

### Barista

- Provided great customer service with prompt service and products. Made hand crafted quality beverages
- Ability to work in a fast paced environment while following Starbucks recipe standards.
- Anticipate customer's needs by constantly evaluating environment and customer cues.

### Team Lead

- Supervise the development of all team members.
- Assist manager with financial responsibilities.
- Stock/store merchandise
- Bake fresh cookies daily, maintain café operation

### Sales Associate/ Cashier

- Ringing up merchandise while handling money, answer customer questions and perform multiple customer service duties.
- Stock, inventory management.
- Computer/POS scanning use.
- Great sales skills and problem solving

## Work History

Barista	Ralph's, Long Beach, CA	Mar 2014-Nov 2014
Team Lead	Nestle Tollhouse, Novi, MI	Oct 2013- Dec 2013
Sales	Kmart, Belleville, MI	Apr 2012-Aug 2013
Associate/Cashier		
Cashier	Burger King, Farmington Hills, MI	Apr 2011-Aug 2011

## Education

H.S Diploma	North Farmington, Farmington Hills, MI	June 2011
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## References

References are available upon request.