

**Jesus Sandoval  
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### **Objective**

Customer service management role in fast paced environment, where managing, leading and assuming responsibilities of all customer care activities and services, will ensure that the organization has broad-based, satisfied clientele.

### **Relevant Skills**

Telephone Skills, Verbal Communication, Bilingual(Spanish/English) Microsoft Office Skills, Listening, Professionalism, Customer Focus, Organization, Informing Others, Handles Pressure, Phone Skills, Supply Management

### **Employment History**

**Mc Donald's Fast Food Chain Restaurant**

**March 2014 - Present**

**Crew Trainer – Assistant Manager**

Solved all major customer problems/queries that subordinates were not able to solve earlier. Trained and supervised crew members professionals to ensure optimum satisfaction of clients. Managed a team of Crew/Staff Associates that focused on meeting Customer Service efficiency and quality

standards. Great customer service at all times. Helped with restaurant maintenance and scheduling of breaks.

**Education**

**BrenkWitz HighSchool**

**Graduated June 2014 ; High School Diploma**