

# Ryan Ballesteros

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## Objective

To obtain a position as bartender or Server, where I can utilize my work experience and education to help improve the companies operation.

## Experience

### • Pour House: Bartender/ Server

August 2014-Present

Responsible for: Excellent customer service, maintaining 15 bar stools and 16 restaurant tables at one time, working at a fast pace and time efficient manner, having knowledge of both food and cocktail menus, properly building craft cocktails, knowledge of weekly and daily specials, knowledge of liquor in order to upsell.

### • Crawdad's on the River; Server Trainer

February 2014-December 2014

Responsible for: Customer service, serving up to 18 tables a full course meal, training new servers, bussing tables, running food, setting up restaurant, closing restaurant, prepping.

### • PCI; Apprentice

January 2012-February 2014

Responsible for: Was assigned to a journeyman at the beginning of each work day. I was to work alongside him for the day with multiple assignments, which consist of insulating and sheet metaling all types of piping and tubing throughout the refineries and power plants in the surrounding areas.

### • Hilton Garden Inn; Banquet Captain

May 2008-January 2012

Responsible for: Provide excellent customer service, greeting guests, worked large events (weddings, company parties and anniversaries), setting up and breaking down of events, prep work, knowledge of all food and beverages.

## Education

- Cosumnes River College.....2013-Present
- Solano Community College.....2007-2008
- Vacaville High School.....2003-2007

## Qualifications

- TIPS and ServSafe certified
- Very friendly, able to establish work relationships
- Ability to represent a company with professional appearance and manner
- Productive enthusiastic and responsible; willing to handle any task needed
- Knowledge of proper English usage, grammar, spelling, vocabulary and punctuation
- Ability to learn and interpret information fast and efficiently

## Availability

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Open-Close						

## References

- Brett Miller; General Manager of Crawdad's.....(916) 628-0282
- Mathew Evans; Bar Manager of Crawdad's.....(916) 479-4511
- Lissa Barker; Food and Beverage Manager of Hilton Garden Inn.....(707) 208-7604