

STUART GRANT

3560 19th St #3

San Francisco, CA

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SUMMARY

Experienced in all facets of customer service and satisfaction.

Proven ability to build repeat clientele and in creating memorable guest experiences.

Excellent self- motivator, who thrives under pressure, and has a keen attention to detail.

A strong and energetic team leader, as well as independently productive.

Resourceful and innovative when approaching challenging tasks

EXPERIENCE

SERVER/BARTENDER

THE DANCING PIG CASTRO

San Francisco, CA

December 2011 to January 2013

- Created and implemented promotional events to increase business and develop a regular clientele
- Worked with Owners and GM to establish and maintain the successful operation of a newly opened restaurant and bar.
- Served patrons of the bar and restaurant and waited on tables during high volume shifts.
- Assisted in all FOH positions in regards to hosting, serving, expediting, food running and busing duties when needed.

SERVER/BARTENDER

EVENT PLANNER

CITY CLUB at MAJESTIC TOWERS

San Antonio, TX

November 2007-April 2011

- Well versed in knowledge of extensive and evolving wine list, as to make recommendations to customers for food pairings and increase restaurant revenue.
- Served patrons at the bar and served tables in dining room during high volume shifts.
- Coordinated and served weekly lunch banquet for 200+ guests for San Antonio Bar Associa
- Responsible for layout, set-up, and breakdown of all special events in house and off site catering and special events.

STORE MANAGER

TAN USA

Portland, OR

January 1995-February 1996

- Developed and implemented a membership club program for clientele to have unlimited access of our salon services with their monthly fee managed by automatic bill pay.
- Tailored a universal marketing and promotional package that enabled expansion into 3 additional locations, spearheading the openings of each.
- Monitored customer preferences to determine focus of sales efforts.

VISUAL DISPLAY MANAGER

ASSISTANT STORE MANAGER

THE BOMBAY COMPANY

Las Vegas, NV

May 1996-August 1997

- Development of merchandising strategies to increase sales.
- Creating and maintaining visual displays for entire store, and remote window locations throughout the mall.
- Coordinating and supervising activities of employees to ensure positive work environment.
- Resolve customer complaints regarding sales and service.
- Plan and direct staffing, training, and performance evaluations to develop and control sales and service programs.

EDUCATION

ART INSTITUTE OF SEATTLE

Seattle, WA

Graduated December 1994

Associate of Applied Arts in Theatrical Production Design