

MARK FLORES

351 Regency Circle #304 Salinas, Ca. 93906 510-304-3198 | markalanflores@gmail.com

SUMMARY

My goal is to provide the best dining experience to guests, by using every skill mastered during twenty years of restaurant service.

EXPERIENCE

2/14-present **Freelance Media Services, Brotherton Productions**
· Produce high quality films for businesses throughout the Bay Area. Work extensively with The Haas School of Business at UC Berkeley.

11/11-2/14 **Food Server, Madera**
· Provided excellent customer service at a Michelin Star restaurant in the Rosewood Hotel in Menlo Park.

5/10-11/11 **Food Server Bartender Manager, Max's Opera Cafe**
· Learned every aspect of the business in a high volume restaurant.
· Sang for my supper. Nightly.
· Also worked for the company 1996-1999 and 2001-2002

2/08-5/10 **Food Server, Grand Cafe**
· Excelled at service and learned how to interact with international guests.

2/03-2/08 **Bartender Food Server, Barone's**
· Head bartender for the most romantic restaurant in downtown Pleasanton.
· Extremely busy bar on Friday and Saturday nights.

EDUCATION

1999-2001 **AA, Riverside Community College**

1982-1986 **Diploma, John F Kennedy High School, Fremont Ca.**

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