

Sara Ferreira

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Summary

Seeking a position to join renowned Starwood Hotels and Resorts Worldwide Inc. and provide profound experiences to travelers from all over the globe.

Education

San Francisco State University

Major: Hospitality and Tourism Management

Minor: Administrative Business

Transfer GPA 3.64

Expected Graduation Date: 05/2017

Saddleback Community College

Associate of Arts Degree in Liberal Studies

Mission Viejo, CA

Mission Viejo, CA

2012 to 2015

Mission Viejo High School

High School Diploma: General Education

Mission Viejo, CA

2008 to 2012

Experience

T.G.I. Friday's Restaurant

07/2011 to 01/2015

Laguna Niguel, CA

Server

- Promptly served all food courses and alcoholic beverages
- Effectively communicated with kitchen staff regarding customer allergies, dietary needs, and requests.
- Facilitated accurate orders and receipts of all guests.
- Knowledge of the menu and restaurant history.

T.G.I. Friday's Restaurant

12/2010 to 05/2011

Rancho Santa Margarita, CA

Hostess

- Clean and checked the bathrooms for cleanliness and stocking purposes.
- Greeted and seated the guest in a timely and friendly manner.
- Ability to follow seating rotation.
- Assisted servers in cleaning tables and delivering food.

Skills

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- Point of Sale (POS) system operation
 - ServSafe Food Handler Certified
 - Trusted opener and closer of the restaurant
 - Member of the Queer Alliance
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