

## **Alyssa Jefferson**

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### ***Leadership***

Training, and mentoring new employees  
Ensure quality control and safe, clean environment to meet company standards

### ***Communication***

Excellent verbal and written communications skills  
Strong ability to provide customer service in a courteous and efficient manner

### ***Work Ethic***

Works well under pressure while maintaining a proficient manner  
Highly organized and dedicated with a positive attitude and an eye for detail  
Creates and maintains professional rapport with customers and business partners to ensure their satisfaction with the service provided

### **Employment History:**

Barista	<b>Bad Ass Coffee</b> , Santa Rosa, CA	2014- <del>Present</del>
Barista	<b>Starbucks</b> , Santa Rosa, CA	2013-2014
Server	<b>Molly Brannigans</b> , Harrisburg, PA	2012-2013
Server	<b>Stocks on 2nd</b> , Harrisburg, PA	2011-2012
Server	<b>Red Lobster</b> , Mechanicsburg, PA	2010-2012
Hostess	<b>the Elephant Bar Restaurant</b> , Hayward, CA	2007-2009
Jr. Game Advisor	<b>GameStop</b> , Union City, CA	2005-2007

### **Education:**

**ServSafe Food Handler** *Certification*  
**Washington High school** *Diploma*  
**RAMP Certification** *Alcohol responsibility*

### **References**

<b>Bryan Sapp</b>	<b>916 705 6250</b>
<b>Joseph Jefferson</b>	<b>510 875 8293</b>
<b>Yokiesha Morgan</b>	<b>707 228 7299</b>