

Alyssa Jefferson

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Leadership

Training, and mentoring new employees
Ensure quality control and safe, clean environment to meet company standards

Communication

Excellent verbal and written communications skills
Strong ability to provide customer service in a courteous and efficient manner

Work Ethic

Works well under pressure while maintaining a proficient manner
Highly organized and dedicated with a positive attitude and an eye for detail
Creates and maintains professional rapport with customers and business partners to ensure their satisfaction with the service provided

Employment History:

Barista	Bad Ass Coffee , Santa Rosa, CA	2014-Present
Barista	Starbucks , Santa Rosa, CA	2013-2014
Server Molly Brannigans, Harrisburg, PA		2012-2013
Server Stocks on 2nd , Harrisburg, PA		2011-2012
Server Red Lobster , Mechanicsburg, PA		2010-2012
Hostess	the Elephant Bar Restaurant , Hayward, CA	2007-2009
Jr. Game Advisor GameStop , Union City, CA		2005-2007

Education:

ServSafe Food Handler Certification
Washington High school Diploma
RAMP Certification Alcohol responsibility

References

Bryan Sapp	916 705 6250
Joseph Jefferson	510 875 8293
Yokiesha Morgan	707 228 7299