

## **YANAI LOPEZ**

San Francisco, CA

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### **OBJECTIVE :**

To find a permanent position where I can utilize my excellent customers service skills, my attention to detail and will allow room for growth.

### **SKILLS:**

Crew Leader ♦ Bi-lingual Spanish/English ♦ Excellent Written and Verbal Skills ♦ Customer Service

### **EXPERIENCE:**

#### ***FOOD RUNNER/BUSSER***

**TROPISUENO RESTAURANT SF, CA 2012-2014**

Provided excellent customer service and made sure guest had a great experience.

Brought food to customers table.

Picked up plates, glasses, dishes, utensils and cleaned tables when guests were done.

Refilled waters, bread and whatever guests may have needed.

Set tables with appropriate settings for next guest to enjoy.

#### ***HOUSEKEEPER***

**CBS HOUSEKEEPING SF, CA 2010-2012**

Cleaned homes at various locations.

Cleaned and organized closets and rooms for various customers.

Vacuumed, dusted, wiped down surfaces and tidied up rooms.

Mopped and waxed different types of floors.

Changed laundry linen.

#### ***FOOD RUNNER***

**ST.FRANCIS YACHT, SF, CA CLUB 2005-2009**

Delivered food to tables.

Described the food and explained the specials of the day.

Talked to guests about the services available through the club and answered questions.

Checked plates to make sure they were accurate and presentable.

Take orders from patrons and deliver to kitchen.

Cleaned tables and work areas.

Provided excellent customer service.

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*References available upon request*