

# Brent R. Villatoro

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## Summary of Qualifications

- Bilingual: English and Spanish
- Experienced in working with a diverse group of people
- Very comfortable safely operating various types of machinery
- Enjoys learning and dedicating self to high performance on the job
- Organizational skills, able to meet deadlines, and extremely hard-working
- Consistently receives positive feedback from supervisors for being reliable and dependable

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## Experience

### **Guest Service and Customer Service**

- Facilitated the dining room area, supervised other volunteers
- Takes initiative when a task or project needs to be accomplished, team player
- Helpful personality, able to relate with diverse populations, including the homeless

### **Shipping and Receiving**

- Picked and palletized orders for shipping
- Loaded and unloaded trucks, coordinated with drop-offs
- Checked inventory and each product when picking in order to maintain accurate records

### **Food Service**

- Experienced in cooking and preparing for large amounts of people
- Cleaned areas after meals, maintained a safe environment in the dining hall
- Cooked and prepared the service line early every morning, reliable, thorough
- Prepped food, cut vegetables, prepared breakfast and lunch meals, desserts and coffee

### **Security**

- Handled conflicts that arose with professionalism and patience
- Comfortable with working with others or in a position with little to no supervision
- Dealt with homeless with mental health symptoms, able to reach understandings easily

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## Experience

*Volunteer Warehouse Worker: HealthRIGHT360, San Francisco, CA: 10/2014-12/2014*

*Guest Service, Security, Food Prep and Cook: St. Vincent de Paul Society, San Rafael, CA: 11/2010-12/2012*

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## Education

*GED: Five Keys Charter School, San Bruno, CA: 1999*