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**Objective:** Obtain a position that utilizes my key strengths in customer service, organizational skills, and communication skills.

I am a certified California Food Handler with knowledge in beverage pairing in a high volume environment and capable of accommodating special guest requests to enhance their dining experience that results in high customer satisfaction. With my outgoing personality and ability to lead, I become an asset to the establishment and affect overall business process with a positive impact.

**Summary of Qualifications:**

- 20+ years of experience in food and beverage industry.
- Management and lead server position at Fenton's Creamery, featured on Travel Channel's "Tastiest Places in Chow Town".
- Ability to maximize turn around during peak business hours.
- Created and facilitated new employee orientation.
- Passion for food providing the best dining experience for both customers and upper management.

**Work History:**

Glen Eagles Golf Course, 2100 Sunnydale Ave San Francisco, CA 94134

July 2011 - November 2011

Job Title- Grill Cook

Duties: Was in charge of preparations and inventory for kitchen.

Supervisor: Pete

Reason for leaving: seasonal

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Fenton's Creamery, 4226 Piedmont Ave Oakland, CA 94611

(510)658-7000

Job Title: Foodserver

Duties: Lead Server with management permissions.

April 2008- January 2011

Supervisor: Jeff Unferries

Kincaid's, Jack London Square- 1 Franklin St Oakland, CA 94607

Jack London Square

(510)835-8600

June 2007- April 2008

Job Title: Foodserver

Duties: Required to handle large party reservations.

Captain James Seafood House, 2127 Boston St- Baltimore, MD 21231

(410)587-2425

May 2006 - June 2007

Job Title: Foodserver

Ruth's Chris Steakhouse, 2020 Atlantic Ave- Atlantic City, NJ 08401

(609)344-5833

March 2005 - May 2006

Job Title: Foodserver

Duties: Required to know the history of Ruth's Chris and how each entree is prepared and their ingredients.

Supervisor: Rosita Hernandez



eFoodHandlers

# Certificate of Completion

is Awarded to

**DAVID GROSS**

In recognition for completing  
eFoodhandlers Basic Food Safety Course  
CALIFORNIA Version



Certificate ID: 2015-1485095

Issued: 3/13/2015

Expires: 3/13/2016

Official Issuer: