

Lenin Zapata Huaman

110 Kiely Blvd #2

Santa Clara, CA 95051

Phone: 408-615-7172
Cell Phone- 408-921-6447
Tevez128@aol.com

Summary

10 Years experience in the Retail Industry . I Have the ability to used the Cash register, perform basic mathematics on the spot, Show sharp attention to detail, able to work an eight (8) hour day or more while on my feet, Excellent guest service skills. Assist Team Members with other duties in the store, Maintaining a positive, enthusiastic and customer-friendly attitude. Following company policies, procedures and management direction, Completing necessary training requirements, regardless of previous experience. Maintaining a professional appearance and following company dress code, A flexible schedule and the ability to work days, evenings, weekends and some holidays.

Skills

Food Card Handlers 2016

Ability to communicate clearly with employees, members, and guests

Ability to handle fast-paced environment

Ability to sell proactively.

Able to lift up to 50 pounds

Ability to perform physical requirements of position

Ability to follow instructions and procedures.

Experience in opening and closing

English/Spanish fluency

Fast Learner

Strong Initiative and anticipate the needs of others

Strong work ethic

Team player Extensive with the ability to work under pressure

Experience Boudin Bakery Cupertino 3/12/2014 Present 20682 Stevens Creek Blvd, Cupertino, CA 95014 (408) 638-8006

Busser/Waiter: Welcome customers as they arrive and ask for seating preferences, Organized tables efficiently without making noise, Served water and refilled glasses as and when needed, Cleaned the dining area and serving stations, Assisted janitorial staff with trash removal, Assisted in cleaning up spills, Greeted guests with / in the absence of the hostess, Made suggestions about menu selections when asked, Ensured the timely delivery of food orders, Performed wine services, Handled customers' queries and concerns efficiently.

Ross Dress For Less - 2676 Homestead Rd, Santa Clara, CA 95051 (408) 248-9440

Stock Room Associate 1/31/2009 - 4-01-2012

Duties : Responsible for daily Receiving merchandise Truck, Ability to handle fast paced environment, ability to pay sharp attention to detail, ability to communicate clearly, ability to lift up to 50 pounds. Maintained Sales floor clean and orderly condition. Greeted each customer with friendly eye contact. Use of the cash register, Informed patrons of sales, discounts. Accepted payment from customers, and made change as necessary. Answered telephone calls and responded to inquiries.

Education:

1997-2001 Santa Clara High School - Santa Clara, California, United States

High School Diploma

Courses: Math, English, Biology, Economics ect.

I was able to Maintain a 3.0 Gpa and a high enough Class Rank.

De Anza College - Cupertino, California, United States

Major : Kinesiology

Minor: Music

Courses : Human Biology, Nutrition, Speech, Math ect.

I was full time Student and I was able to maintain a 2.9 Gpa.

References-

Scott Bang Close Friend 10 years 408-375-7598 (Cell)

Netflix Inc 408-378-1292(Home)

(408) 540-3700

100 Winchester Circle

Los Gatos, CA 95032

Blanca Gonzalez Boss. 2 years 408-248-9440

Ross Dress For Less

2676 Homestead Road

Santa Clara, CA 95051

Dave WoodRuff

Dave Woodruff nmLaser Products, Inc. Mentor 4 years 408-227-8299

337 Piercy Road

San Jose, CA 95138